



The newly-opened maternity ward in Camp 20 Extension welcomed its first baby this month. © IOM 2020



712,152
Rohingya arrivals
since 25 August 2017



861,545
Rohingya in Cox's Bazar



1.2 million
People in need

IOM AND THE GOVERNMENT OF BANGLADESH INAUGURATE NEW MATERNITY WARD FOR ROHINGYA AND HOST COMMUNITIES

On October 7, IOM inaugurated a new maternity ward in the Severe Acute Respiratory Infection Isolation And Treatment Center (SARI ITC) in Camp 20 Extension. The facility was created through the collaborative efforts of IOM's Health, Shelter and SMSD units. Representatives from the Refugee, Relief and Repatriation Commissioner (RRRC), the Camp-in-Charge (CiC) of Camp 20 Extension, and IOM's Emergency Health Coordinator attended the opening ceremony.

All pregnant women in their third trimester will receive services in this new facility, which provides antenatal care, post-natal care and care during labour for both suspected and confirmed COVID-19 cases. The facility will include holistic care, including Protection and MHPSS services. Three deliveries have already taken place in this new facility and IOM's SARI ITC in Camp 24 which has its own maternity ward. IOM continues to provide essential primary health care and comprehensive emergency maternal and newborn care services with necessary IPC protocols and measures in 35 health facilities.

This maternity ward was developed with support from Australia Aid, the UK's Foreign, Commonwealth & Development Office (FCDO), the World Bank, ECHO, Qatar Charity, the Government of Japan, Canada, Switzerland and the US Bureau of Population, Refugees, and Migration (PRM).

HIGHLIGHTS

This month, IOM's MHPSS team celebrated World Mental Health Day (WMHD) through several activities for community leaders, pregnant women, children, adolescent boys and girls, elderly persons, beneficiaries in ITCs, volunteers, and healthcare staff, to raise awareness about the importance of mental health and access to improved mental health services. Additionally, a total of 70 medical staff members (32 female, 38 male) participated in workshops on the importance of mental health and self-care.

IOM continues to operate three SARI ITCs in Camp 2W, Camp 20 Extension and Camp 2, which have the capacity to manage severe COVID-19 cases. A total of 114 beds are operational, with the capacity to scale up to a total of 214 beds. Twenty new suspected cases and nine confirmed case were admitted to the ITCs this month. Since the beginning of the response, IOM ITCs have admitted a total of 374 patients, of which 134 were confirmed to have COVID-19.

Continuity of Essential Primary Health Services

Outpatient and inpatient management of communicable and non-communicable conditions, child health (including immunization and screening and referral for malnutrition), sexual and reproductive health (SRH) care services and health promotion activities that involve community participation, are all part of the essential healthcare package provided in the 35 IOM-supported health facilities.

This month, a total of 84,709 consultations took place in all facilities (of which, 81.51% were for refugees and 18.49% for host community members). Implementing partner Doctors Worldwide continued to provide technical assistance, aimed at improving clinical care in emergencies through facility-based clinical mentorship in IOM-supported health facilities.

Infection Prevention and Control (IPC) and Surveillance

All three SARI ITCs are implementing a daily IPC checklist reported through KoBo. At a rate of compliance around 85%, frontline staff continue to demonstrate their commitment to effective IPC measures and compliance with SOPs, ensuring a low transmission risks.

A total of 85 SARI ITC healthcare workers participated in training sessions covering topics such as hand hygiene, personal protective equipment (PPE) usage, waste management, environment cleaning, and disinfection, as part of continued IPC instruction.

To enhance surveillance and case identification, all three SARI ITCs and two Primary Health Care centers (PHCs), in Camp 9 and Camp 3, function as sentinel sites for sample collection for Acute Respiratory Infection (ARI) / Influenza-like illness (ILI) patients, as well suspected SARI cases.

A total of 123 contacts have been successfully traced, monitored and quarantined through IOM's contact tracing for COVID-19 surveillance. This includes the identification and follow up of those individuals exposed to an infected person, to determine whether they have contracted the virus. In addition to contact tracing for volunteers assigned by SMSD, IOM's Health team is supporting contact tracing for supervisors and medical support teams in 13 camps.

The quarantine facility at Camp 20 Extension, with a capacity of 93 shelters, contributes to efforts for early containment by quarantining contacts of confirmed cases. Additional support, such as food and psychosocial assistance, is available at this facility, as well as contact and health check-ups provided by IOM's implementing partner, World Concern/Medair. In October, 14 contacts were quarantined, while 113 contacts have been quarantined since the beginning of the response.

Dispatch and Referral Unit (DRU)

The DRU, coordinated by IOM in support of the Health Sector, continues to coordinate live isolation bed capacity management and ambulance dispatch for the COVID-19 response, with a total fleet of 13 IOM ambulances and nine offered by other agencies.

In October, the DRU responded to 66 referral requests (10.45% for host community support and 89.55% for Rohingya refugee support).

In total, the DRU successfully transported 67 individuals, including 28 confirmed COVID-19 cases and 19 suspected cases to ITCs, two contacts and travelers/new arrivals to quarantine centers, six humanitarian workers for testing, 11 discharged COVID-19 cases/contacts back to their shelters, and one deceased back to the community. Since the beginning of the response, the DRU has responded to 1,180 referral requests (1,410 individuals).

In collaboration with UK-EMT, ITC-level continuous medical education (CME) sessions were conducted in all three SARI ITCs. Additionally, on-job training for operation and maintenance of biomedical equipment (e.g. electrocardiogram, oxygen concentrator, oxygen cylinders and regulators, autoclave, pulse oximeter) was conducted for healthcare workers in Camp 24 SARI ITC.

Four laboratory staff from IOM SARI ITCs have received a day-long training on "Biosafety & Infection Prevention and Control of COVID-19 Sample Collection and Transportation".

This will improve their knowledge and skills related to the safe and efficient collection and transport of samples and contribute to early case identification and the reduction of laboratory associated transmission risks.

Surveillance (October)



1,814 samples

have been collected from IOM's three SARI ITCs and two Primary Health Care Centers (Camp 9 and Camp 3) and transported to the laboratory in Cox's Bazar.

A total of **9,124 samples** have been collected since the beginning of the COVID-19 response.



29 cases

(20 suspected and nine confirmed) have been successfully assisted by IOM's health teams in SARI ITCs.

MIGRATION HEALTH DIVISION

Risk Communication and Community Engagement (RCCE)

IOM's health outreach teams continued to play a major role in this month's Risk Communication and Community Engagement (RCCE) activities. These ten teams of health workers work closely with community health workers and actively interact with beneficiaries. This approach aims to enhance COVID-19 community-based surveillance and risk communication and strengthen the continuity of other essential health services through health promotion and active referrals.

This month, the teams, consisting of 40 SARI ITC staff and 50 community health workers, facilitated 17,826 household visits and 254 outreach sessions. These sessions focused on topics, such as hand hygiene, SRH, adolescent health, COVID-19, and communicable and non-communicable diseases. The teams completed a total of 1,865 community referrals this month. Since the beginning of the response, they have visited 37,194 households, conducted 1,068 outreach sessions and made 4,433 community referrals.

Community Health Workers from four implementing partners (Mukti, RTMI, BGS and World Concern/Medair) conducted 205,382 door-to-door visits and 10,090 court-yard meetings reaching 417,636 people with COVID-19 preventive messages. Since the beginning of the response, a total of 1,516,066 household visits and, 36,638 courtyard meetings have been held.



A total of 54 medical practitioners participated in a training on emergency preparedness. © IOM 2020

Emergency Preparedness and Response

Cox's Bazar is prone to weather hazards, including cyclones, flooding and landslides that may lead to medical emergencies, such as injuries or drowning. As the lead of the Mobile Medical Team (MMT) Working Group and as part of regular emergency preparedness and response, IOM rolled out relevant training modules. IOM's teams are currently conducting several capacity building activities for healthcare workers on immediate life-saving health services in the aftermath of a disaster, including first aid and resuscitation, trauma management and referral.

A total of 54 medical staff (24 IOM MMTs and other health partner agencies) participated in a training on preparedness for potential disaster scenarios in Cox's Bazar.

The training also featured a simulation exercise on MMT response during a mass casualty situation. A session on Psychological First Aid (PFA) was organized for 29 participants (14 female, 15 male), to help participants identify vulnerable cases and refer them for further support.

Operations and logistics (October)



Personal Protection Equipment (PPE)

IOM provided to health facilities 480 coveralls, 1200 KN-95 masks, 33,500 pairs of gloves, 41,050 surgical masks, 1020 face shields, 490 N-95 masks, 165 scrubs, 5 heavy-duty aprons, 150 pairs of footwear, 1,315 bottles of hand sanitizer, 480 liquid soap, 1514 drying tissues, 90 pairs of rubber boots, 267 goggles, 69 pairs of utility gloves, 1520 gowns, 65 floor mops, 223 bins and 1,500 biohazard bags.



114 operational beds

are available in IOM's three SARI ITCs in Camp 2W, Camp 20 Extension and Camp 24. The centers accommodate both male and female patients with severe COVID-19 symptoms and can be scaled up to 214 beds.

Coordination and Government Support

IOM works closely with the Health Sector for the planning and implementation of the COVID-19 preparedness and response plan, with representation in the Strategic Advisory Group, Case Management, Home-Based Care and Epidemiology Working Groups.

IOM is collaborating with UK-EMT for technical support on case management, IPC, nursing and midwifery, and capacity building at IOM's SARI ITCs. The contract and temporary medical registration for the second team of UK-EMT have been extended.

IOM is working closely with its implementing partners, Mukti, RTMI, BGS and World Concern/Medair, who are facilitating community engagement visits to help build trust and improve community acceptance regarding COVID-19 response activities.

IOM is working in close coordination with the Civil Surgeon office, Cox's Bazar Sadar Hospital, RRRC and Upazila Health Complexes on a coordinated response for both host community members and refugees in Cox's Bazar, identifying key needs and supporting accordingly.

IOM donated 250 bottles of hand sanitizers, 25 plastic stools, 25 saline-stands and 2,000 pieces of isolation gowns to each of the government-run ITCs at Ramu and Chakoria. Additionally, 17 plastic folding tables were provided to the Chakoria ITC this month.

Sexual and Reproductive Health (SRH)

This month, IOM handed over 20,010 combined anti-retroviral (ARVs) to the National AIDS and STD Control Program, for the treatment of People Living with HIV (PLHIV) from the Rohingya community.

In addition, comprehensive emergency maternal and newborn care services are ongoing in Ukhiya and Teknaf Upazila Health Complexes.

A total of 171 beneficiaries participated in SRH awareness-raising sessions with tailored messages in Camp 18 and Camp 23 in Baharchora and Jamtoli, respectively.

In October, 4,410 women received antenatal care and 888 post-natal care, while 308 births took place across the 25 health facilities in the camps. A total of 4,158 women have been reached with consultations on family planning. IOM reached 208 women and girls regarding the prevention of unsafe abortion and provision of safe abortion (menstrual regulation).

Palliative care

IOM's community outreach team has sensitized 872 beneficiaries on palliative care, while 815 inpatient/outpatient consultations were conducted by the palliative care teams. These services aim to provide a basic level of palliative care services for patients and caregivers, including pharmacological and non-pharmacological management, and links to other services such as MHPSS.

Mental Health and Psychosocial Support (MHPSS)

This October, 147,166 beneficiaries received MHPSS support at health facilities and the community-level, including individual counseling, tele-counseling, group counseling, psychoeducation, home visits, basic emotional support in SARI ITCs, activities with IOM's Cultural Memory Center (CMC), awareness-raising sessions, bicycle and megaphone dissemination, and other community-based activities.

The most common issues identified during the sessions were anxiety (75%), and moderate and acute signs of depression (20%). Practicing religious activities (59%), seeking support from family (44%) and community (22%), seeking medical care (37%), and practicing physical activity (23%), were the most frequently reported coping and protective mechanisms.

The MHPSS awareness-raising campaign, using bicycles with loudspeakers, is still ongoing in different camps in Ukhiya and Teknaf. The goal is to inform refugee and host communities about the available MHPSS services and share key messages. A total of 142,932 (699,20 female, 73,012 male) beneficiaries were reached in October.

On October 15, a webinar titled "Let's Invest for Mental Health" was held by the MHPSS Working Group and co-facilitated by IOM. A total of 49 participants from different agencies joined this session, including guest speaker Dr. Kamruzzaman Mazumdar from the University of Dhaka.

Hotline and tele-counseling continued as part of IOM's alternative services during the COVID-19 response, providing basic emotional support to 230 beneficiaries (56 female, 174 male).

A total of 201 (149 female, 52 male) beneficiaries at SARI ITCs in Ukhiya and Teknaf received MHPSS support (basic emotional support, PFA and referrals to other services), by trained volunteers, to help them manage anxiety related to COVID-19.

Influential persons from the refugee community, such as Majhis, Imams, Muajjins and respected elders, participated in a session aimed at improving social cohesion, reducing mental health stigma and facilitating access to mental health services.

Different topics were discussed, such as social stigma and taboos related to mental health, dowry, early marriage, family and community violence, and polygamy.

As one of the participants stated, "*social violence is increasing day by day, and we still haven't realized that these are the reasons enhancing our emotional suffering.*"

NEEDS AND POPULATION MONITORING (NPM)

IOM NPM has continued to support the Site Management Sector with the Incident Reporting Mechanism. Information on incidents can be found in this [dashboard](#).

In the month of October, daily incident reporting shifted to weekly incident reporting. NPM supported the SMSD team with the technical changes required to make the shift.

NPM's operations team continued to provide support to the IOM Communication with Communities (CwC) Interactive Voice Response (IVR) system, through the collection of metadata and demographic information for more than 20,000 individuals via short phone surveys to create a comprehensive database. In the future, this information could be used by all IOM units for remote activities.

In October, NPM continued its Unmanned Aerial Vehicle (UAV) flights over the Kutupalong Balukhali Extension (KBE) area and Teknaf camps. The UAV imagery will be used to produce maps for all humanitarian stakeholders, to visualize site conditions, monitor site development, expansions, and hazard risks. Currently, NPM is updating the Digital Elevation Model (DEM) which is used extensively by members of the Natural Hazards Working Group.

The DEM is used to create updated landslide and flood risk analysis maps which have formed the basis of relocations, site planning, development, and emergency response plans.

NPM supported the Inter-sector Coordination Group (ISCG) with presentations and dissemination of the results from the Joint Multi-Sector Needs Assessment (J-MSNA) 2020.

The NPM Geographic Information System (GIS) team has been working on developing a new dashboard for facility monitoring.

NPM developed Site Profiles for the RRRRC for camps under IOM's Area of Responsibility (AoR).



NPM conducted Round 4 of the Post Distribution Monitoring (PDM) survey. © IOM 2020

ACAPS

The ACAPS-NPM analysis hub published two reports: [Household Characteristics on Vulnerability](#) and the [Upazila profiles](#). The ACAPS thematic report on migrant vulnerability in [Bangladesh, India, and Nepal](#) was also published, with support from the ACAPS-NPM Analysis Hub.

The ACAPS report on data collection during COVID-19 was submitted to *Humanitarian Alternatives* for publication in November. The Rapid Gender Analysis was also published.

The HUB continued supporting IOM's CwC on "Arar Bafana: Our Thoughts" through the development of an analytical framework and qualitative data analysis using NVivo.

The Hub's Secondary Data Reviews (SDRs) in support of the JRP process were completed for six of the eight sectors and shared for comments. Feedback from the sectors was integrated into the SDRs before they were finalized and shared with the ISCG for distribution among JRP partners. The Hub also continued to support REACH with the presentation of the J-MSNA key findings, weaving supporting information from the SDRs into the assessment.

In October, NPM started the initial planning for a number of new assessments, including the shelter standard (planned for early 2021), the Disability and Age with REACH (planned for November 2020), and the Ground Truth Solutions Round 4, in collaboration with IOM's CwC team.

PROTECTION

This month, Bangladesh Police facilitated, in collaboration with UNDP, UNHCR and IOM, two community safety training sessions (including GBV messaging) for the pre-deployment of 69 Armed Police Battalion (APBn) personnel in the camps.

IOM's Protection team and the Protection Working Group (PWG) jointly conducted a protection mainstreaming training for Food Security and Livelihood (FSL) partners. A protection mainstreaming module and sector specific tip sheet were developed in consultation with the PWG task team.

Monitoring visits by partners were successfully completed in Camps 8E and 8W in Ukhiya, in Camp 22 and Palongkhali Ward 8 in Teknaf.

Three orientation training sessions on COVID-19 and the equal role of men and women during COVID-19 times were successfully organized in Wards 1, 8 and 9 under Ratnapalong Union of Ukhiya, by PULSE Bangladesh. A total of 57 staff from different categories attended the awareness-raising sessions.

Counter Trafficking

Throughout the month, IOM and its partners continued to sensitize Rohingya refugees on counter-trafficking (CT) issues and COVID-19. The outreach messages promoted personal hygiene and physical distancing, discouraged mass gatherings and highlighted the potential risks of human trafficking during the pandemic.

A total of 3,649 individuals were reached through 511 sessions. In addition, 2,602 comics, leaflets, posters and masks featuring the CT hotline were distributed to Rohingya and host community members. Eleven Bangladeshi victims of trafficking (six women and five men) benefitted from livelihood support from IOM and its partners.

General Protection

During the reporting period, in support of the Social Cohesion team, IOM's GP team rolled out the Community Safety Forum as part of the community policing project. Discussions held between UNDP, UNHCR and IOM led to the draft Terms of Reference for the Community Safety Forum. The project will be crucial in increasing the self-protection capacities of the Rohingya population by promoting better collaboration between the APBn and the community in identifying protection threats.

As part of its disability mainstreaming activities, the GP team conducted a disability assessment which identified a total of 81 Persons with Disabilities (PWD) in Camp 23. Together with the CBM and SM teams, the GP team identified 59 individuals in need of assistive devices. The group will receive hearing aids (16), wheelchairs (17), prescription glasses (14) and walking sticks (12), which will improve their access to other services, usually hard to reach due to the camp's landscape.

General Protection

During October, IOM's GP team received and administered a total of 137 cases.

This month, the team identified a total of 356 individuals with specific needs. A further 173 EVIs in need of specialized services were referred to necessary service providers. The team recorded a spike in numbers of non-EVI cases referred, with a total of 333 cases received and referred.

After completing a joint assessment with the SM team, and in consultation with a local partner with technical expertise on PWDs, IOM begun the procurement process for assistive devices for 50 PWDs in Shamlapur.



Sanitary pads and dignity kits. © IOM 2020



356 Extremely vulnerable individuals

have been identified and 173 referred for registration, food aid, health, and other humanitarian services.



40 victims of trafficking

have been identified and assisted. IOM also assisted 44 ongoing cases with their reintegration.



39 children

have been identified and received case management support by IOM's Child Protection team.



711 children

(433 girls, 278 boys) have received one-on-one PSS and CFC activities.



192 caregivers

have received positive parenting sessions.

PROTECTION

Gender-Based Violence

IOM's GBV team has maintained its 10 Women and Girls Safe Spaces (WGSS), reaching 1,408 women and 1,242 girls through psychosocial support across nine camps. Acknowledging the pandemic's negative impact on menstrual hygiene management, IOM and its partner PULSE continued the regular distribution of sanitary pads and dignity kits to women and girls. To date, the team has distributed 1,386 soap bars, 2,007 masks, 245 dignity kits with adapted COVID-19 hygiene items and 1,962 *thamis* (scarf clothing).

Community mobilizers and volunteers rolled out a new curriculum for GBV prevention during COVID-19, reaching 9,219 individuals through awareness-raising sessions in the camps and host communities of Ukhiya and Teknaf. IOM and PULSE conducted three awareness-raising sessions on COVID-19 prevention in Ratnapalong reaching 57 participants, including teachers, religious leaders and Union Parishad members.

IOM conducted one Protection Orientation for 17 staff working in SARI ITCs, focused on protection and safe referral. A total of 58 individuals, including community volunteers and members of the Women's Committee were trained on GBV, PSEA and using the self-care booklet – a new curriculum package developed by IOM. These individuals will play a key role in facilitating safe referrals and ensuring COVID-19 related awareness-sessions with embedded protection and GBV messages, alongside monsoon preparedness messages.

IOM facilitated training sessions for 57 Mobile Medical Team (MMT) members who lead the identification of individuals in need of protection assistance, including separated families, unaccompanied children, and survivors of GBV, before, during or after the onset of any emergency, and facilitate the safe referrals of such individuals to service points.

Child Protection

This month, 39 new cases (17 girls, 22 boys) were registered for case management support in Camps 9, 13, 20, 20 Extension and 23. Along with case management support, the CP team facilitated external and internal referrals to the following units: Health (including MHPSS), WASH, food security and shelter services.

During the reporting period, a total of 711 children (433 girls, 278 boys) received PSS services through Child Friendly Corner activities. A total of 192 caregivers (88 female, 104 male) received positive parenting sessions.

In the host community, community-based Child Protection mobilizers are working in Hnila, Sabrang and Ratna Palong villages, with local caregivers and children. The teams are focusing on CP concerns, such as child labor, child education and child marriage, to strengthen community-based child protection mechanisms.



This October, IOM's Protection and SMSD teams organized an awareness-raising session for Imams in Shemplapur. © IOM 2020

SHELTER AND NON-FOOD ITEMS (NFI)



A total of 26,000 Borak bamboo poles were treated this month at IOM's Bamboo Treatment Facility in Nhila. © IOM 2020

On 17 October, the RRRC and the Ministry of Disaster Management and Relief (MoDMR) Secretary visited the two-storey steel frame shelter prototype.

This month, the Norwegian Refugee Council (NRC) signed an agreement with IOM as a common pipeline partner for shelter materials.

In October, a total of 6,996 households received solar lights in IOM's camps with the aim of improving safety and security.

This month, a total of 66,176 masks for children were distributed in the IOM AoR directly by IOM and common pipeline partners.

Emergency Preparedness and Response

Common pipeline partners distributed a total of three emergency shelter packages to those households affected by harsh weather conditions, affected by protection issues and other shocks, in Camps 15 and 19.

IOM directly distributed a total of 204 emergency shelter packages to households affected by harsh weather conditions, and affected by protection issues, ADB/LGED road construction and other shocks, in Camps 8W, 9, 10, 18, 20, 20 Extension, and 23. Among 204 households, 34 EVI households were assisted with porter and construction support.

Transitional Shelter Assistant 2 (TSA-2) Programme

This month, a total of 240 households in Camp 18 received TSA-2 shelter materials through in-kind distribution and vouchers.

Another 358 beneficiaries received training on "Shelter Maintenance and Improvement" under the TSA-2 programme in Camp 18, learning to improve and maintain their shelter with the materials received, and how to choose the appropriate materials via voucher.

A total of 178 carpenters from Camp 18 received shelter upgrade training featuring disaster risk reduction measures under the TSA-2 programme, which will assist EVIs with construction support.

Host Community Safer Shelter Project

During the reporting month, 1,000 beneficiaries were identified as having the most vulnerable shelters and will receive safer shelter support for the construction and/or upgrade of their shelter in Nhila and Sabrang.

The list is approved by the Union Parishad for both locations. A total of 450 host community carpenters have been selected to assist beneficiaries for these construction works.



264 households

received NFI items through the voucher system in Camp 20 Extension.



26,000 Borak bamboo

poles have been treated at IOM's Bamboo Treatment Facility in Nhila for the program's activities in the camps and host community.



731 individuals

have been trained on the NFI Voucher Programme in Camp 20 Extension so they may best pair their vouchers to their needs.



7,851 man-days

were paid under Shelter's Cash-Based Intervention, through cash-for-work activities in SARI ITCs, emergency response, the Bamboo Treatment Facility, and other types of construction and maintenance work. The most vulnerable households from both Rohingya and host communities benefited from cash-for-work activities through the systematic rotation system.

WATER, SANITATION AND HYGIENE (WASH)

During the reporting period, IOM's WASH unit distributed 53,981 soap kits through its implementing partners in Camps 9, 10, 11, 12, 13, 18, 19, 20, 23, and 24. Each soap kit contains eight bars of bathing soap and seven bars of laundry soap meant to last for a month for the average-sized refugee family in the camps. To limit large gatherings, the partners organized door-to-door distributions whilst maintaining physical distance.

The unit has constructed four small scale water networks connected with 32 tap-stands to provide safe water for 5,100 individuals in Camp 20 Extension.

In October, implementing partners continued disseminating messages on COVID-19 prevention, food safety, waste management, and hygienic practices. Partner organizations conducted a total of 177,084 household sessions, reaching 243,153 beneficiaries, and 4,080 awareness-raising sessions using megaphones, reaching an estimated 156,439 beneficiaries.

During the reporting period, the unit's implementing partners distributed 6,053 handwashing devices to households in Camps 2W and 11. Each device includes a bucket with a tap, plastic stand for the bucket and a plastic bowl for wastewater collection and disposal. IOM's WASH unit has distributed 58,399 out of the planned 62,500 devices to refugee and host community families within the camps under the IOM's AoR for WASH services and one additional camp where IOM is providing WASH services through a partner NGO.

In addition, through its implementing partner, IOM distributed 12,642 complementary soap cases for its handwashing devices for a total of 39,104 families.

The team has been facilitating the disinfection of WASH facilities in key camp locations with 0.5% chlorine solutions.



This month, the team installed a small-scale solar water network at Camp 20 Extension. © IOM 2020

During the reporting period, the WASH unit distributed a total 295 kg of 65% HTH chlorine to implementing partners DSK and SHED, to continue the disinfection of WASH facilities and key communal places in Camp 18, 19, 20, 20 Extension, 24 and 25.

IOM has distributed a total of 194 backpack sprayers and 4,173 kg of 65% HTH chlorine.

To support the health unit, IOM's WASH unit distributed 150 WASH kits (containing laundry soap, bathing soap, toothbrush, toothpaste, ten-liter buckets, and reusable sanitary cloth) to the SARI ITC in Camp 24.

IOM has planned to distribute colored waste bins and train community members on waste segregation, from the household-level up.

During the reporting period, IOM distributed a total of 19,498 household-level waste bins through its implementing partners in Camp 2W, 9, 11, and 12. A total of 72,964 households received a green and a red waste bin to separate organic and inorganic waste.

IOM's WASH unit developed a bi-weekly monitoring system for its WASH services. Partner NGOs monitor every WASH facility in their coverage area at least once every two weeks to assess the functionality and potential issues and register the data via KoBo.

This month, through its implementing partner NGO, the team distributed 6,392 Menstrual Hygiene Management (MHM) kits to female beneficiaries in Camps 20, 20 Extension and 23.

The WASH unit organized a training for 101 IOM and NGO staff members on the system and methodology of data collection. The system was rolled out on 16 October and is expected to improve the functionality and quality of WASH facilities, and their timely repair, operation and maintenance.

The WASH unit continued its liaison with the WASH Sector, Hygiene Promotion Technical Working Group, Department of Public Health Engineering (DPHE), CiC, and RRRRC offices, for the smooth implementation of its regular activities and those focused on the COVID-19 response.

The unit continued its regular updates of the camp's COVID-19 response to the WASH sector, as per the reporting template provided by the WASH sector.

WASH Camp Focal Points and IOM's implementing partners have developed a Business Continuity Plan (BCP) for each camp under IOM's AoR, taking into consideration a lockdown scenario with limited staff movement.

According to the direction of CiCs, IOM's implementing partners have successfully organized this year's Global Handwashing Day in the camps.

TRANSITION AND RECOVERY DIVISION (TRD)

Social Cohesion

IOM, UNHCR and UNDP are jointly implementing the Community Safety Pilot Project. in Camp 4 Extension and Camp 20 Extension. The project took off in July 2020, after consultation with the CiCs, RRRC, the district police and APBn 14 and 16. The Bangladesh Police has deployed two divisions comprised of 1,500 officers fully dedicated to ensuring the safety of the population in Teknaf and Ukhiya camps. AA total of 14 Focus Group Discussions (FGD) and four Key Informant Interviews (KII) were conducted in the two camps.

To improve the knowledge of the newly deployed forces, UNHCR, IOM, and UNDP jointly organized four pre-deployment training sessions on the Rohingya response, from September to November 2020, for 120 officers from APBn 14 and 16 working in different camps in Ukhiya.

Another three pre-deployment training sessions for 130 APBn officials, including 40 female officials, are planned for mid-December. The three organizing agencies are also planning to establish a Community Safety Forum (CSF) by the end of the year, including the existing camp committees. Additionally, IOM is planning to build two police security posts in Camp 20 Extension and Camp 22 by March 2021, for 110 officials.

Energy and Environment (EE)

During the reporting month, 2,471 households received LPG kits (cylinder, stove, regulator, and hose). Among them, were 370 Rohingya households and 2,101 host community households in different camps and Union Parishad from the Ukhiya and Teknaf sub-districts.

This month, refills were distributed to 18,363 host community households as well as 65,665 Rohingya households.

COVID-19 preventive measures are strictly followed at LPG distribution points.



The team organized a art and essay school competitions for IDDRR on October 13. © IOM 2020

The EE team ensured handwashing facilities are available, temperature checks are performed, and social distancing is respected. Effective CwC measures ensured the regular mobilization of community members at the sub-block level, in association with community gate-keepers, which brought positive results in terms of crowd management inside the LPG distribution points. Since LPG distribution is SCOPE-based, all mPOS devices are up to date and no technical errors have been identified. The newly introduced TAPPING system can identify beneficiaries by their SCOPE cards, while ensuring social distancing.

In October, the team distributed 7,235 hand gloves to porters, volunteers and community mobilizers in Ukhiya and Teknaf. Through door-to-door LPG distribution, a total 2,098 elderly beneficiaries received special support (953 male-headed households and 1,145 female-headed households).

Disaster Risk Reduction (DRR)

On October 13, the team celebrated the International Day for Disaster Risk Reduction (IDDRR) with art and essay school competitions for 91 students.

The students had the opportunity to share their knowledge on disaster risk reduction through essay writing and paintings.

The team also organized rallies and discussions at four working sub-districts in Cox's Bazar for 482 people.

The capacity building initiatives for the Cyclone Preparedness Programme (CPP) have improved the disaster response of volunteers. A service agreement was issued with the CPP, who then developed the training for the volunteers. The module also includes awareness-raising activities on COVID-19. IOM will provide this training to 1,920 CPP volunteers. During the reporting period, 180 volunteers attended the training.

Four simulation exercises were organized in Ukhiya, Ramu and Moheshkhali, facilitated by the CPP. A total of 2,300 CPP volunteers and local community members participated in the simulation exercise. These exercises can enable volunteers to take immediate actions in the event of a cyclone.

The Community Risk Assessment (CRA) and Risk Reduction Action Plan (RRAP) have been launched in seven unions in Ramu and Moheshkhali.

A total of 379 community members and UDMC members participated in the field-level data collection and discussion. The data is currently being analyzed and will be included in the Union-level CRA & RRAP plan.



Under IOM's livelihood activities, beneficiaries set up a business selling dry fish. © IOM 2020

Livelihoods

During the reporting period, under the SAFEPlus programme, implementing partner United Purpose conducted ten 3-day training modules on Entrepreneurship and Business Plan Development for 300 beneficiaries. Participants learned how to create a business plan, assess cost-benefits, analyze market demands, create a marketing plan, and sell their products.

A total of 25 beneficiaries attended a 15-day training on carpentry, through which they learned about design, finishing, wood dyeing, and furniture making. Another 99 beneficiaries attended a 7-day training on food processing. Among them, 30 beneficiaries participated in a training on dry fish processing. Additionally, 63 beneficiaries attended a training on dry foods (snacks, sweets, and cake). A total of 63 beneficiaries participated in a 15-day training on handicraft. Additionally, 20 youth attended a 15-day training on mobile servicing and 10 beneficiaries received training on electromechanical devices.

A total of 30 youth attended a 15-day training on computer servicing. Another 51 youth participated in a 15-day training on auto rickshaw repair. In October, 336 beneficiaries received cash support and started income-generating activities according to their business plans.

During the reporting period, beneficiaries repaired connecting roads and engaged in cash-for-work activities. A total of 153 households will benefit from this activity, after the completion of roads repair in Rajapalong and Jaliyapalong Unions, in Ukhiya. Local communities will use the repaired roads to access schools, health centers and local markets.

Under SAFEPlus, implementing partner SHED organized vegetable harvesting, processing, and marketing training modules for 130 beneficiaries in five batches. The Assistant Agriculture Officer of Ukhiya Upazilla facilitated the training. The beneficiaries will start large scale winter vegetable cultivation. They are also linked with service providers to access improved technology, quality seeds, fertilizers, and pesticides. Additionally, they are linked with vendors to facilitate selling their produce. Another 466 beneficiaries attended training sessions on small businesses, focusing on managing grocery shops and marketing.

Additionally, another 150 beneficiaries attended one of the six training sessions on poultry and livestock rearing and marketing, facilitated by the Livestock Officer of Ukhiya Upazilla. Through unconditional cash grants, beneficiaries invested in chicken farming and goat rearing. Beneficiaries are linked with service providers to access quality feed and vaccination.

In the reporting period, 150 beneficiaries attended a 15-day handicraft training, and are now producing and selling items like prayer caps or bamboo baskets. Another 233 beneficiaries attended a training module on Business Entrepreneurship Development.

In October, a coordination meeting was conducted in the presence of governmental staff and journalists. A total of 35 people participated in discussions on the impact of livelihood support and services on beneficiaries. Information on project activities and progress was also shared to boost media interest in the project.

Under SAFEPlus, in Ukhiya, implementing partner Protyashi provided a 15-day dyeing training for 10 beneficiaries. Furthermore, 25 beneficiaries completed a 15-day training on Jute craft. Additionally, 20 beneficiaries completed a refresher training on sewing. During the reporting period, 15 beneficiaries completed a 15-day training on woodcraft, and 100 female participants completed a training on Enterprise Development.

Again under the SAFEPlus project, implementing partner BRAC organized homestead gardening training modules in Camps 10, 14, 15, 19 and 22, for 2,200 Rohingya beneficiaries. The training content covered land preparation, household plantation, quality seeds, and the use of organic pesticide and fertilizer.



This month, the site development team completed a set of stairs for the graveyard in Camp 20. © IOM 2020

Point of Entry (POE) Screening

Entry Screening Points are fully functional with temperature screening ongoing in Camps 8E, 9, 11, 13, 14, 16, 19, 22, 25, and Panbazar road. IOM manages the POE in Camp 9, Panbazar road, 19, 22, 25 while POEs in Camp 8E and 11 are managed by IP DRC and 13, 14, 16 by IP CARE. During the reporting period, a total of 119,146 individuals comprised of Rohingya and host community members, and humanitarian workers were screened. Among those screened, 29 individuals from Camp 11, 13, and 16, were found with fever and were referred to health centers. SM teams continue to coordinate the campaign “No Mask No entry in Service Point” with all service providers.

Rapid Investigation and Response Team (RIRT) and Contact Tracing

This month, Camp 10 activated its RIRT and SM teams supported the contact tracing volunteers to locate the shelter of COVID-19 positive patients and supported the Community Health Workers (CHW) with counselling activities.

The SM team followed up on COVID-19 positive families who were quarantined at home and ensured that the appropriate services were provided. In Camp 11, the SMS team assisted BRAC with contact tracing for three families, while other family members were advised to isolate.

The team followed up with the Disaster Management Unit (DMU) for 14 days to observe their symptoms.

In Camp 12, the SMS contact tracing team supported the community health worker supervisor in tracing five contacts of a COVID-19 positive patient who was isolated at the SARI ITC FH-MTI in Camp 5. The RIRT was activated in Camp 25 and the SM team reminded affected families to follow the required IPC measures.

“Go and See” Visits

During the reporting period, “Go and See” visits for the SARI ITC in Camp 20 Extension were organized for 94 individuals, comprised of community leaders, Imams, Majhis, women, youth, and DMU volunteers from Camps 9, 10, 18 and 20.

Death tracking and monitoring continue to be undertaken by SMS. During this period, 26 cases of death (unrelated to COVID-19) were reported from Camps 8W, 11, 22, and 24. The Graveyard Management committee managed the burial process and distributed burial kits to those affected.

Emergency Preparedness

During the month’s heavy rains, SM teams activated the DMU after a red flag was raised by the CPP members.

Thanks to DMU and volunteer support, the team actively reported the damage to Shelter, SD, and WASH and supported emergency shelter distribution. In Camps 8W, DRC SMS mitigated a fire incident through the DMU. IOM’s Shelter team supported the affected shelters by providing shelter relief items. DMU volunteers disseminated early warning and cyclone preparedness messages in Camp 13, 14, 16.

Relocation

In Camp 18, the team relocated 23 households who are likely to be affected by SMEP road construction, and another four due to internal road construction in Camp 20.

Twelve families were safely relocated for SMEP vehicular road construction in Camp 14. One vulnerable female-headed household was relocated from block C2 Camp 14 to Camp 20 Extension. To ensure a smooth relocation, SMS arranged all the logistics, with the support of Camp 14’s Protection team and the SM team in Camp 20 Extension.

As part of IOM’s commitment to PWD inclusion across its programming, the SMSD team developed the PWD Inclusion Checklist. The assessment was conducted in Camps 9, 10, 15, 18, 19, 20, 20 Extension, 22, 23, 24 and 25.

SITE MANAGEMENT AND SITE DEVELOPMENT (SMSD)

Double-layer fencing work started in Camps 9, 15 and 19. Out of 81 households, eight (who are currently living outside the fencing area) self-relocated on a host community's land inside the fence. Approval to use the area was given by the CiC of Camp 9. Thought to be a flood-prone area, the community started constructing a slight elevation on its own. WASH and SD reassessed the area for support, and SM included them in the Cash-for-Work system to ensure access.

Safety Assessment

The SM team in Camp 9, after completing the Child Protection Safety Audit in 94 sub-locks, referred 128 severe and 73 moderate child protection cases to relevant partners. During the assessment, the SM team found that only 16 were completed, four were ongoing, with the remaining 50 yet to begin.

DRC SMS conducted a Safety Audit to identify at-risk sites in Camps 8W, 8E, 11 and 12. In Camp 8W, SMS identified 29 issues. This report was shared with responsible actors for further action. In Camp 8E, the SMS team conducted six FGDs on safety audits to address the community's concerns.

During the reporting period, in Camp 11, SMS conducted the Round 4 of the Safety Audit and successfully submitted 102 complaints through Kobo. The team also completed 12 FGD among five groups. In Camp 12, through the Safety Audit, the team identified 42 hazardous areas. SMS referred the findings to different actors for further intervention.

Community Projects

In Camp 9, the Pillow Game was organized with female EVIs (elderly, widows, and PWD women). In Camp 10, the SM team organized a one-day skipping rope tournament for 60 girls from all six blocks. In Camp 24, two embroidery community projects for 20 female youth are ongoing.



The Women's Participation and Leadership ToT has been piloted in Camps 18 and 20 Extension. © IOM 2020

Women Participation Program

The Women's Participation and Leadership (WPL) training program has been piloted in Camps 18 and 20 Extension with support from the WPL master trainers. SM teams from the two camps conducted an 8-day ToT for 12 selected Rohingya representatives. Later, the women facilitated the training for 28 other women in Camp 20 Extension and 14 women in Camp 18. In Teknaf, the SM team organized a two-day refresher training for the 97 members of the Women's Committee from Leda and Alikhali.

In Camp 22, the team engaged 100 women (15 EVI) in the WPL program on a variety of topics, such as COVID-19 prevention, fire safety and safe use of LPG, cyclone preparedness, shed making, and tree plantation.

Under the program, the women planted 400 trees in the different blocks and roads sides and completed 11 sheds over the water tap stand. The SM team organized 11 consultations with community members to set up the sheds.

The team mobilized the members to disseminate cyclone-related messaging, reaching 2,215 households and conducted 77 awareness-raising sessions on cyclone preparedness. WPA members visited 1,812 households and conducted 189 sessions at the block level, disseminating messages on fire safety and the safe use of LPG. In Camp 22, the team conducted an orientation session on female participation and women's leadership for 100 community leaders and 30 humanitarian workers. One hundred community leaders replicated the session 62 times for 434 men.

In Camp 23, 265 women and girls are engaged in camp cleaning and maintenance of the newly-planted trees, disseminating monsoon safety messages, and door-to-door drain clearing.

In Camp 9, the SM team organized four consultation meetings for 94 women representatives and five PWD women. After the meetings, 60 female representatives and two PWD members showed interest in continuing their participation in the women committee.

SITE MANAGEMENT AND SITE DEVELOPMENT (SMSD)

Capacity Building

IOM's CB team organized a three-day training on Site Management/CCCM for 19 staff (SMSD and CwC teams). In Camp 8W, SMS conducted three sessions on Site Management/CCCM attended by 60 DMU volunteers, 51 males and 9 females. Two batches of SMS teams in Camp 13 and seven SMS staff in Camp 16 attended the online training on "Protection Mainstreaming" organized by UNHCR. Protection from Sexual Exploitation and Abuse (PSEA) Champions in Camps 25 and 8E conducted four PSEA training sessions for 59 participants.

A Psychosocial Support and Self Care training was organized in Camp 23 for 12 community volunteers, aimed at improving mental health and providing guidance on how to cope with stress during difficult times.

Bibliothèques Sans Frontières (BSF) organized a one-day orientation session on Ideas Box activities and kicked off new outreach activities. BSF observed different types of IDB activities and later organized a debriefing session to provide feedback.

In Camp 13, a training on Disaster Risk Reduction and Preparedness was conducted by BDRCS. JNA Orientation was conducted by IOM's NPM. In Camps 8W, 12 and 13, 20, DMU volunteers participated in the disaster preparedness training facilitated by BDRCS, IFRC-AMCROSS. In Camp 14 and 30, Imams participated in one orientation session on cyclone preparedness facilitated by the American Red Cross (ARC).

In Camp 8E, BDRCS/ARC facilitated an orientation on Cyclone Preparedness and Response where 100 DMUs participated in four separate sessions. After the orientation, BDRCS distributed face masks. The Camp 12's SMS team conducted four refreshers sessions on Emergency Communication for 85 DMUs and 15 SMS volunteers.

Communication with Communities (CwC)

COVID-19 key messages are regularly updated and disseminated to community members through Interactive Voice Response (IVR), Feedback and Information Centres (FIC), multimedia communication, audio sessions with mixed participants/different age groups, the mobile public address system, the use of pre-recorded messages disseminated through mobile vehicles (CNG), and information hubs. EVIs were also reached through household visits.

During the reporting period, COVID-19 key messages and updates were provided through 29,689 awareness-raising sessions reaching 122,848 individuals (63,177 females and 59,671 males).

Site Planning and Site Development

Site Development teams in Camps 9 and 10 focused on responding to requests raised by the community, including clearing and constructing drains to minimize flood risks, constructing access infrastructure to maintain connectivity in camps and mitigating landslide risks.

Additionally, plantation was completed in six landslide-prone areas. In Camp 9, 20 caretakers are overseeing the care and maintenance for 13 tree plantation sites.

During the reporting time, the SD teams in Camps 14 and 15 focused on durable works due to the high demands from SM and the community. The team constructed drainage, slope protection, and a bamboo bridge, to minimize the risk level.

The SD teams in Camps 20 and 20 Extension focused on major access improvement. The teams regularly update major access and household level pathways.

The Camp 18 team has completed multiple projects using the pre-cast technique. This technology minimizes on-site work, allows better supervision and quality control, and is cost-effective and eco-friendly compared to brick work. The retaining structures will protect important pathways used by hundreds of people every day.

SD teams in Camp 24 and 25 constructed a BFS pathway, bamboo bridges, a SMSD warehouse, and a tertiary brick drain.

Implementing partner CARE Bangladesh continued to support COVID-19 related works as per the request received through community referral, Health/Wash actors' referrals, and CiC referrals via Site Management. The SD team in Camp 19 updated the drainage system and access in preparation for the monsoon.

Implementing partner Danish Refugee Council (DRC) completed 2,805m in Camp 8W and 8E, while a total of 1608m maintenance work has been completed in both camps.

Implementing partner Action Aid Bangladesh (AAB) continued the follow-up support to the community-based care and maintenance team of planted seedlings points in different blocks and provided guidance for further improvement to the services in Camp 11, 12, and 19.

The SD team and the Site Development Community Group (SDCG) members continued prioritizing the SD scheme from the DRR assessment with staff to address community concerns. Tree plantation care and maintenance work is continuing in Camps 11, 12 and 19. Additionally, slope protection, a brick stairway, a BFS pathway, and a bamboo bridge were completed.

SITE MAINTENANCE AND ENGINEERING PROJECT (SMEP)

Infrastructure

This month, a total of 4,341m² of road was repaired. Of this, a total of 636m² was repaired on Army Road which serves as a vital link to all areas, 1,075m² was completed in Camps 14, 15, 21, 22, 24, & 26 Nayapara RC in Teknaf and 2,900m² in the camps in Ukhiya. Different types of vehicles were able to access the camps with ease and convenience because of these important road repairs.

Once new materials arrive, the road repairs on Army Road will continue in the north in Camps 3 and 4, and in the south, near the Rohingya market. Small road repairs will continue in Camps 15, 21, 24, and 26 in Teknaf, while in Unchiprang a major road repair will be undertaken once the materials arrive. Road patch work will continue in the Folio Para area using recycled half bricks, while roadside stabilization works will be undertaken in Unchiprang, Jamptoli, Nayapara, and Leda.

This month, a total of 177m² of drainage installation was completed on Army Road, using precast curb and gutter, concrete invert, and U-Drain. Another 974m² of drainage installation was completed in various camps. In Teknaf, 317m² of drainage installation and 657m² in Ukhiya base camps have been completed, while in Camp 22 Unchiprang, more than 30 shops have been spared from floods.

This month, a total of 7,817m² of canal cleaning have been completed; 2,804m² in Camps 24 and 26 in Teknaf and 5,013m² in Ukhiya-based camps.

Due to monsoon rains and clogged drains, flooding regularly occurs in different places. Since last month, a total of 18,265m² of drainage cleaning activities have been completed in various camps. In Teknaf, the team completed a total of 5,699m² in Camps 15, 21, 22, 24, 26 and 27, while in Ukhiya-based camps, the team cleared 11,033m² of drainage pipes.

Earthworks

During last month's heavy rains, landslide and erosion occurred in different places. A total of 2,439m² of slope stabilization works have been completed. Another 1,275m² of slope stabilization have been completed around the vicinity of Camp 10 CiC Office which is surrounded by shelters. A total of 244m² of roadside slope stabilization has been completed in Camp 19 to protect the road from further damage. A 716m² masonry brick wall with RCC has been partially completed in Camp 8W to protect the PHD Hospital. Another roadside slope stabilization has been completed in Jamptoli, Oxfam Bypass road, and Leda.

A total of 6,576m² of security fencing has been completed in Camps 8W, 10 and 12, for a future tree plantation.

Casting yard

Casting yards continue to play a role in road repair, culvert/drainage installation and slope stabilization. The yard produces precast items such as concrete inverts, speed bumps, curb and gutters, concrete crib wall elements, concrete slabs, cantilever retaining walls, concrete posts and piles.

During the reporting period, the casting yard fabricated 510 pieces of curb and gutter, 626 pieces of drain slabs, 100 pieces of cantilever wall, 61 pieces of bamboo basket, 150 pieces of U-Shape drain and 196 pieces of cover. Casting yard has also produced 6,113 cft brick chips from the leftover bricks from the repairs on Army Road.

LGED Update

A total of 400m of RCC road work and four culverts on the Telkhola-to Mocharkhola road have been completed. Two culverts and macadam laying works are ongoing. The Package W1A, Nowka Bazar-to-Camp 6 road layout and relocation work have also been completed. The associated contractor will start works soon from the Camp 20 football field to Camp 20 Extension road's palisade wall. Culvert, cross drain and retaining wall works are ongoing.

The Camp 20 Extension CiC office-to-Camp 19-roads and the retaining wall are half-completed and road protection work has started. The Camp 12 CiC office-to-Camp 20 road contractor is currently mobilizing materials and works will start soon. N.I. Chowdhury road bridge work was completed, and the guide wall work is under way. In the Camp 12-to-Talkhola road cutting-filling work has been completed and cross drain work is ongoing. Jamtoli field learning center, Baggona road cross drain and HBB work have been completed. Package W4C, Malercul dakhin Foliapara road first layer macadam work has been completed and the work on the second layer is in progress. A total of 1,500m of first layer macadam work has been completed on Hajipara mukter swdagar.

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