

July 2020



IOM AND THE GOVERNMENT OF BANGLADESH CAME TOGETHER TO ISSUE A JOINT STATEMENT OF COMMITMENT TO CONTINUING COUNTER TRAFFICKING EFFORTS IN COMMEMORATION OF WORLD DAY AGAINST HUMAN TRAFFICKING. IOM AND PARTNERS ALSO HELD A SERIES OF EVENTS IN OBSERVANCE OF THE IMPORTANT DAY © IOM 2020



711,460

Rohingya arrivals since 25
August 2017



860,243

Rohingya in Cox's Bazar



1.2 million

people in need

IOM and Government of Bangladesh come together to commemorate World Day Against Human Trafficking

On 30 July, the Government of Bangladesh, IOM, and other United Nations agencies and humanitarian actors commemorated the World Day Against Human Trafficking. A slate of activities were held with host and refugee communities in Cox's Bazar to recognize the important day, including an essay competition, audio messaging, comic sessions, and a courtyard meeting. IOM, in collaboration with District Administration, also held a joint event in commemoration. In attendance were 36 individuals, including seven women and 29 men. Mr. Manuel Marques Pereira, Deputy Chief of Mission and Mr. Kamal Hossain, Deputy Commissioner and District Magistrate and Chairperson of the District Counter Trafficking Committee, Cox's Bazar, signed a joint statement expressing their continued commitment to counter-trafficking efforts in the district. Mr. A B M Masud Hossain, Superintendent of the Cox's Bazar Police was present as a special guest and the programme was chaired by Mr. Shahajan Ali, Additional District Magistrate, Cox's Bazar. At the signing, IOM and the Government of Bangladesh also made a point to honor the first responders and front line workers, including law enforcement professionals, public representatives, local leaders, social workers, health professionals, and many others, whom have worked endlessly to assist victims of trafficking, especially in the face of the unique challenges posed by the COVID-19 pandemic.

IN BRIEF

- IOM, in collaboration with FAO, supported members of the local Union Disaster Management Committees (UDMC) in planting 15,000 trees in 65 locations of 15 Unions in Teknaf, Ukhia, Ramu, and Moheshkhali Upazilas. Multipurpose Cyclone Shelters, Union Parisad premises, public roadsides, educational institutions, and other public locations were selected as plantation sites, greening the area and supporting in slope stabilization efforts.
- In an effort to support solid waste management at the camp level, IOM is distributing red and green colored household-level waste bins to affected communities, following-up with community trainings on waste segregation.
- Towards the end of July, SM teams coordinated Eid preparations with community representatives, CiCs and WASH partners, highlighting the need to mitigate the risk of COVID-19 transmission with sensible hygiene measures, crowd control, provision of tarps, and proper use of masks.



COMMUNITY HEALTH WORKERS SUPPORT WITH DOOR-TO-DOOR VISITS, INSTRUCTING BENEFICIARIES ON PROPER HAND-WASHING TECHNIQUES © IOM 2020

During the reporting period, IOM Health teams continued supporting the COVID-19 response, promoting awareness raising efforts and building capacity to treat and contain spread of disease, among other approaches. For the month of July, the following was achieved:

Case Management:

- IOM is continuing to operate two SARI Isolation and Treatment Centres (ITCs) in Camps 2W and 24 with ten and 56 beds, respectively. The ITCs have the capacity to accommodate both men and women with confirmed COVID-19. During the month of July, the ITCs managed 36 new suspected cases and eight confirmed cases.
- Expansion of the Camp 24 Leda SARI ITC is almost complete and will allow accommodation of 100 beneficiaries. The ITC now has required staffing to be able to operate at full scale. In Camp 20 Extension, a third ITC will be completed by mid-August; a land agreement has been finalized to establish an ambulance decontamination area there.
- Two Primary Health Centres (PHCs) in Camps 3 and 9 are continuing to operate temporary isolation spaces with capacity of four beds each.
- A total of 14 health facilities, including IOM's two functional SARI ITCs, completed their monthly Infection Prevention and Control (IPC) Assessments; all 14 achieved

above the minimum targeted score of 70%.

Quarantine Facilities:

- Ninety-three shelters in Camp 20 Extension are currently operating as a Quarantine Facility for contacts of confirmed cases to support early containment of the outbreak. IOM is working with World Concern/Medair who are providing dedicated Community Health Workers (CHWs) to carry out contact follow-up and health check-up services.
- A total of 14 contacts were quarantined at Camp 20 Extension in the month of July.

Operations and Logistic Support:

- Under its COVID-19 support to the Government, IOM donated personal protective equipment, medical equipment and furniture for COVID-19 ITCs at Ramu and Chakaria. Supplies included, 5,000 face-shields, 1,000 coveralls, 10,000 surgical masks, and 1,000 N95 masks, among others.
- A total of 100 new staff including a clinical supervisor, medical officers, medical assistants, nurses, midwives, lab technologist and pharmacy support-staff joined were hired during the reporting period.

- ITC procurement processes for necessary logistics and supplies are ongoing. In the month of July, IOM received essential and life saving medical items including Labetalol, Atropine, Adrenaline, and Windel Plus injections, as well as personal protective equipment. Teams also received medical equipment such as head torches, adult and pediatric oximeters, stethoscopes, vital sign monitors, syringe pumps, and oxygen equipment including concentrators, prongs, and tubes, among others.

- IOM-supported health facilities received PPE including gloves, gowns, face masks, face shields, respirators, goggles, hand sanitizers, coveralls, gum boots and scrubs. This will contribute to ensuring staff safety while maintaining adequate infection prevention control.

Palliative Care:

- The first round of home-based care (HBC) trainings has been completed at the Sector-level, using IOM-developed guidance documents designed to integrate palliative and home-based care.
- A similar guidance document for palliative care in SARI ITCs is currently being developed by IOM, with plans to roll out trainings at the Sector-level.

Dispatch and Referral Unit (DRU):

- IOM continues to coordinate an expanded fleet of 22 vehicles, 11 of which are supplied by IOM and staffed with drivers fully trained on Infection Prevention and Control.
- During the month, DRU responded to 184 referral requests and transported 168 individuals (47% Rohingya, 53% host community). This included 44 confirmed COVID-19 cases and 44 suspected COVID-19 cases transported to ITCs, 32 contacts and travelers transported to quarantine centers, 35 humanitarian workers for testing, and 13 discharged COVID-19 cases/contacts transported back to their shelters.
- A guidance note was developed and disseminated in both Bangla and English to ensure alignment of expectations and harmonization of Standard Operating Procedures (SOPs).
- To improve documentation of referrals, IOM developed COVID-19 referral forms that have been endorsed by the Health Sector and approved by Government authorities, now being circulated.
- Two decontamination sites are currently under construction in Teknaf and Ukha and are linked to the two SARI ITCs in Camp 24, Leda, and Camp 20 Extension.

Risk Communication and Community Engagement (RCCE):

- To enhance communication, build better relationships between patients and CHWs, and improve community trust, 16 Rohingya interpreters have been hired and integrated as part of the care teams at SARI ITCs in Camps 2W and Camp 24.
- IOM provided trainings on *Enhanced Community Based Surveillance* and RCCE to 81 Community Health Workers (CHWs) from four implementing partners, aiming to strengthen CHW capacity to contextualize health messaging and address the affected communities' perceptions and concerns on COVID-19 and related services.

Surveillance:

- A total of 662 samples were collected and transported to the laboratory in Cox's Bazar, of which 16 tested positive. Testing was conducted at IOM's Leda ITC and three temporary isolation facilities that are serving as sentinel sites for sample collection from patients suffering from Acute Respiratory Illness and/or Influenza-Like Illness (ARI/ILI). This effort contributes to better surveillance and case identification.
- IOM is supporting contact tracing activities for COVID-19 surveillance in refugee camps, including identification and follow-up of persons whom have been exposed. In addition, IOM Health teams are dispatching contact tracing supervisors and medical support teams in 13 camps, equipping them with community-based surveillance tools as necessary.
- New Kobo tools for contact tracing and laboratory data have been deployed, aiming to streamline the collection of COVID-19 information.



FRONT-LINE HEALTH STAFF ARE EQUIPPED WITH FULL PPE AND TESTING EQUIPMENT AT THE READY FOR ACTIVE COMMUNITY SURVEILLANCE © IOM 2020

OTHER CURATIVE HEALTH SERVICES PROVIDED



60,351 outpatient consultations provided (65% Rohingya, 35% host community)



186,178 beneficiaries received psychosocial support



214 facility-based deliveries conducted



4,099 Ante-Natal Care (ANC) visits conducted



694 Post-Natal Care (PNC) visits conducted

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

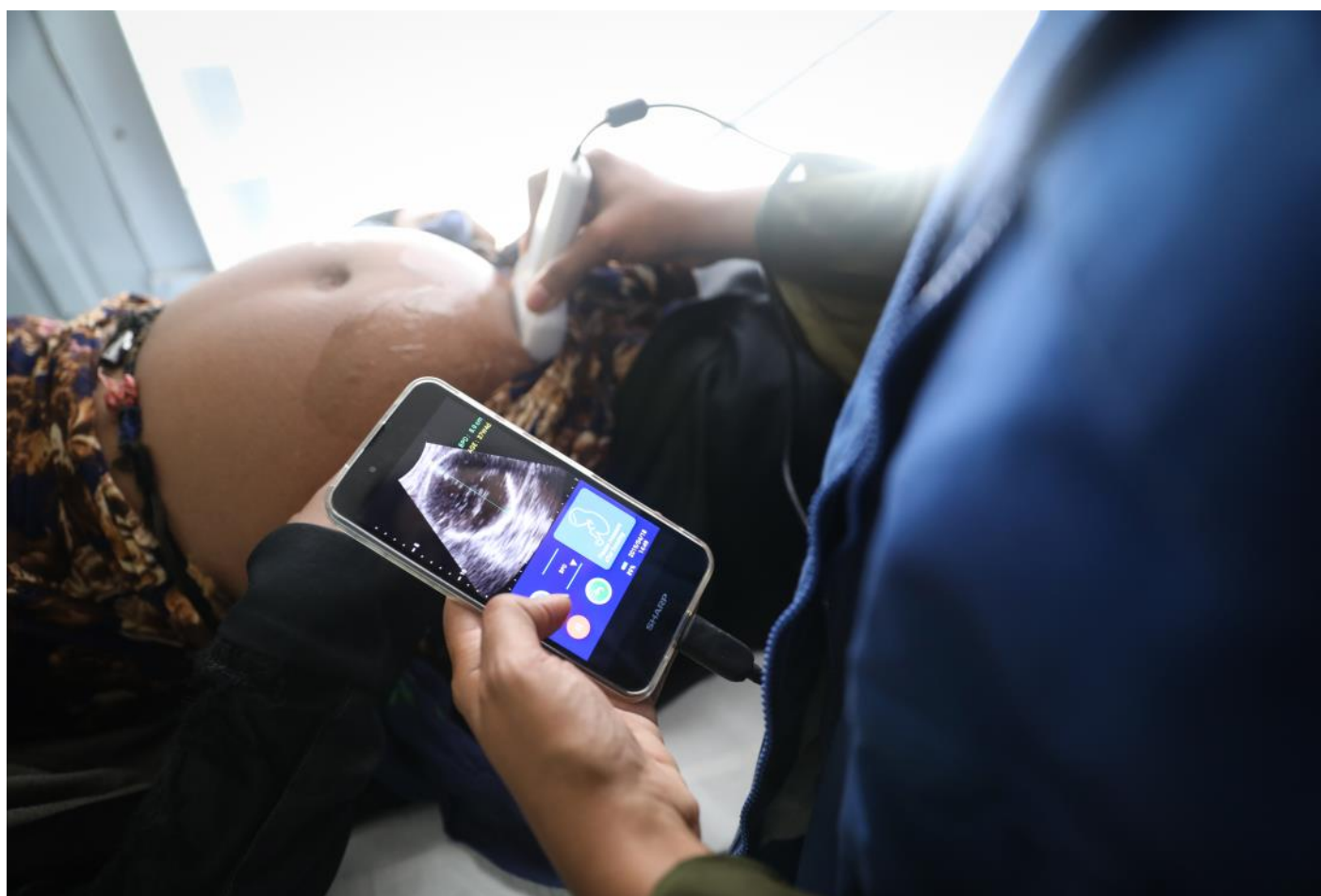
MHPSS services continue for month of July, providing general, and COVID-19-specific support

MHPSS activities during the month covered a range of topics, including ongoing COVID-19 awareness sessions conducted in health facility waiting rooms, face-to-face support (such as counselling, psychoeducation and Psychological First Aid [PFA]), as well as services provided through the MHPSS hotline and tele-counselling.

Non-formal activities and support group sessions also continued, providing support to child and adolescent groups to cope with increased stress and boredom due to the shutdown of learning centers in the camps resulting from COVID-19 restrictions. Additionally, MHPSS service coverage expanded during the reporting period. Community MHPSS interventions now extend to vulnerable areas of Balukhali, including Hindupara to Jumerchara, that have been affected by landslides or heavy flood.

MHPSS trainings during July

IOM MHPSS teams supported in coordinating and providing trainings on Protection from Sexual Exploitation and Abuse (PSEA), Basic Psychological skills for ITC Interpreters, Mental Health and Psycho-Social Support during the COVID-19 pandemic, Stress Management, and the Mental Health Gap Action Programme (mhGAP) during the month, seeking to build the capacity of MHPSS volunteers, teachers, doctors and community leaders. A total of 214 participants benefitted from the trainings. Upcoming interventions will aim to improve communication with affected communities and include a MHPSS capacity building component for front line responders.



A TRAINED HEALTHWORKER PERFORMS AN ULTRASOUND DURING AN ANTE-NATAL CARE VISIT IN THE CAMPS © IOM 2020



DURING A COVID-19 AWARENESS RAISING SESSION, A SITE MANAGEMENT FIELD STAFF SHARES THE PHONE NUMBER FOR THE NPM/ISM-MANAGED MR SYSTEM © IOM 2020

IOM and DTM REMAP join together to capture and represent needs and experiences of Bangladeshi migrants

IOM's NPM unit and DTM REMAP published a report on the needs and vulnerabilities of international and internal Bangladeshi migrant returnees. The [report](#) focuses on the demographic and socio-economic profile of the returnees, their livelihoods and employment, their migration and return experiences and practices, and their economic and social challenges and aspirations. NPM and REMAP will conduct a short follow-up survey in September to record and analyse any changes in vulnerabilities.

NPM continues management of Daily Incident Reporting Mechanism during monsoon season

IOM NPM continues to support the Site Management Sector with the Daily Incident Reporting Mechanism. Information on incidents can be found on this [dashboard](#). In addition, NPM is

currently working on a short report in collaboration with the SMSD and Shelter Sectors, as well as ACAPS, to highlight issues related to increased damages caused by the monsoon this year.

New Sectoral Needs Assessment collects feedback from refugees to inform the response

NPM teams developed and implemented a new sectoral needs assessment survey to collect information from Rohingya refugees in Cox's Bazar. The surveys involved short phone interviews dedicated to four sectors: Health, WASH, Food Security and Shelter-NFI. Respondents were identified through IOM's Communities' (CwC) Interactive Voice Response (IVR) programme. Rohingya refugees whom had called to report issues relating to the forenamed sectors over the last two months were called back through this intervention; as a result, the relevant sector survey was administered. A total of 89 enumerators conducted more than

1,200 surveys in Round 1. This assessment will continue in the coming months and a report will be produced after each round. The report for Round 1 is available [here](#).

ACAPS-NPM support in research for latest CwC COVID-19 Explained publication, as well as JMSNA prep

The ACAPS-NPM Hub and IOM's CWC teams collaborated to produce a new edition of the COVID-19 Explained series, titled, "[The stories being told: Rohingya Report on the Epidemic](#)".

The publication aims to draw attention to how the Rohingya have experienced the pandemic and their understandings of and beliefs around its impact in the camps. The hub also continued to provide analytical support to the ISCG's Gender Hub and their partners for the Rapid Gender Analysis, as well as contributing to the preparation and planning for the 2020 Joint Multi-Sector Needs Assessment (JMSNA) as a member of the MSNA technical working group.

GENERAL PROTECTION

General Protection teams continue services in the camps

Under IOM's Emergency Preparedness Response (EPR) plan, IOM Protection teams have been carrying out general protection (GP) trainings in the camps where IOM is the Protection focal point. During late June, trainings were conducted in four camps, and during late July, a remaining four camps were covered. Meanwhile, IOM continued to maintain a strong presence at the shelter and sub-block levels, promoting hygiene awareness to prevent the spread of COVID-19 and supporting Rohingya in need of Protection services.

General Protection ensures staff working at quarantine facilities and ITCs are sensitized on Protection principles

IOM conducted Protection sensitization sessions to build the capacity of 84 personnel working at the Quarantine Facility in Camp 20 Extension as well as the two IOM-managed SARI ITCs in Camps 2W and 24. IOM Protection teams aim to sensitize approximately 300 personnel in total, most of whom are unfamiliar with humanitarian operations and Protection concepts. Sensitization orientations cover topics such as safe referrals for children, survivors of Gender Based Violence, and victims of trafficking, as well as Psychological First Aid and Protecting against Sexual Exploitation and Abuse.

Protection teams update and nuance identification of Extremely Vulnerable Individuals (EVIs)

During July, IOM identified 1,101 EVIs and referred 220 to various humanitarian services. Beginning in the month, IOM is now using a new EVI list in Camp 23 and is updating the existing EVI lists in Camp 25 to include Persons with Disabilities (PwD). In Camp 24, meanwhile, IOM is broadening the existing EVI list to include persons whom were missed during previous identification exercises. IOM's capacity to respond to the needs of Extremely Vulnerable Individuals has thus been enhanced, and as a result, there is a higher number of identified EVIs compared to other months.

Protection mainstreaming ensures disability inclusion

IOM continues to support disability inclusion by collaborating with Humanitarian Inclusion and Christian Blind Mission (CBM). During July, this collaboration resulted in support to 24 women with disabilities in Camp 24 whom have received assistive devices and therapeutic services based on their needs.



PROTECTION TEAMS CONDUCT COMMUNITY OUTREACH TO RAISE AWARENESS ON COVID-19 HYGIENE AND DISEASE MITIGATION STRATEGIES © IOM 2020

CHILD PROTECTION ACHIEVEMENTS FOR JULY

- IOM Child Protection registered 54 new vulnerable children (five girls, 29 boys) for case management services
- A total of 653 children (321 girls, 332 boys) received Psychosocial Support (PSS) and 256 caregivers (106 women and 150 men) received positive parenting support.
- A total of 1,581 community members (1,184 men, 397 women) benefitted from community outreach sessions conducted by the Community-Based Child Protection Committee and faith-based networks.
- Sixty-six beneficiaries were trained (39 men, 27 women) on emergency preparedness to understand physical dangers and natural hazards during monsoon season.
- Twenty-seven teachers were trained to provide Psychological First Aid (PFA) and 10 teachers received Protection-trainings on child labour.
- COVID-19-related messages were disseminated to 6,977 persons (2,085 men, 1,570 women, 1,621 girls, 1,701 boys).
- Adolescent Committee focal points are providing orientation sessions to members of other committees on the development of Community-Based Youth Advocacy Plans.

COUNTER-TRAFFICKING (CT)



COUNTER-TRAFFICKING FIELD TEAMS JOIN TOGETHER WITH ROHINGYA VOLUNTEERS TO COMMEMORATE WORLD DAY AGAINST HUMAN TRAFFICKING © IOM 2020

IOM and local officials come together to commemorate World Day Against Human Trafficking

IOM commemorated the World Day Against Human Trafficking in collaboration with the District Administration. Mr. Manuel Marques Pereira, Deputy Chief of Mission and Mr. Kamal Hossain, Deputy Commissioner and District Magistrate and Chairperson of the District Counter Trafficking Committee, Cox's Bazar, signed a joint statement on their shared commitment to continue counter trafficking efforts in Cox's Bazar. Mr. A B M Masud Hossain, Superintendent of the Cox's Bazar Police was present as a special guest and the programme was chaired by Mr. Shahajan Ali, Additional District Magistrate, Cox's Bazar. In total 36 individuals, including seven women and 29 men, attended the special event. On the same day, IOM and its partners organized a series of programmes in the camps and host communities such as an essay competition, audio messages, comic sessions, and a courtyard meeting to commemorate the day.

Counter Trafficking Committee meets virtually to update on CT activities; Protection and SM actors benefit from virtual trainings

In collaboration with the District Administration, the Counter Trafficking Committee (CTC) at the District level organized a meeting through an online platform to update the CTC members on activities being conducted during COVID-19 and the Trafficking in Persons Report 2020. In total, 21 individuals (three women and 18 men) participated in the CTC meeting, which was the first that had been held since February 2020.

Meanwhile, two online orientation sessions were organized by the Anti Trafficking Working Group (ATWG), co-chaired by UNHCR and IOM. The sessions introduced human trafficking concepts to the ATWG members, and Protection and Site Management actors. In total, 133 individuals (58 men, 75 women) participated. Similarly, two online trainings were organized with Young Persons in Social Action (YPSA) and Bangladesh National Women's Association (BNWLA) staff on case management to enhance services to trafficking victims; 32 participants (14 women and 18 men) took part.

CT and COVID-19 awareness raising ongoing

IOM and partners continued sensitization of both Rohingya refugees and host community members through awareness raising on human trafficking and COVID-19. The outreach messages promoted personal hygiene and physical distancing while discouraging mass gatherings, as well as describing the possible risks of human trafficking during the pandemic context. The effort reached 5,761 individuals (2,235 women, 12 elderly women, 10 women with disabilities, 2,063 men, 51 elderly men, 21 men with disabilities, 704 boys, two boys with disabilities and 663 girls) through 740 sessions. Meanwhile, 3,226 (comic) pocket books that depict possible trafficking scenarios were distributed to Rohingya and host community members to sensitize them regarding human trafficking risks.

GENDER-BASED VIOLENCE (GBV)

Gender Based Violence Protection teams conduct community outreach, awareness raising, and ensure services in camps and host communities

In line with guidelines mandated by the Refugee Relief and Repatriation Commissioner (RRRC), IOM GBV teams continued to ensure critical GBV services across nine camps and adjacent host community areas via IOM's ten Women and Girls' Safe Spaces (WGSS). Services range from case management support to promoting beneficiary access to life-saving information and awareness-raising efforts. Meanwhile, IOM and implementing partner PULSE reached 9,244 individuals (2,833 women, 334 elderly women, 37 women with disabilities, 2,960 men, 459 elderly men, 27 men with disabilities, 1,291 girls, 13 girls with disabilities, 1,285 boys, and five boys with disabilities) through Gender-Based Violence outreach efforts carried out by community mobilizers and community volunteers. Similarly, IOM conducted three sessions on GBV awareness at Ratnapalong, Jalia Palong, Baharchara Union Parishad in Ukhiya and Teknaf, reaching 80 participants including Union Parishad member, teachers, religious leaders and civil society.

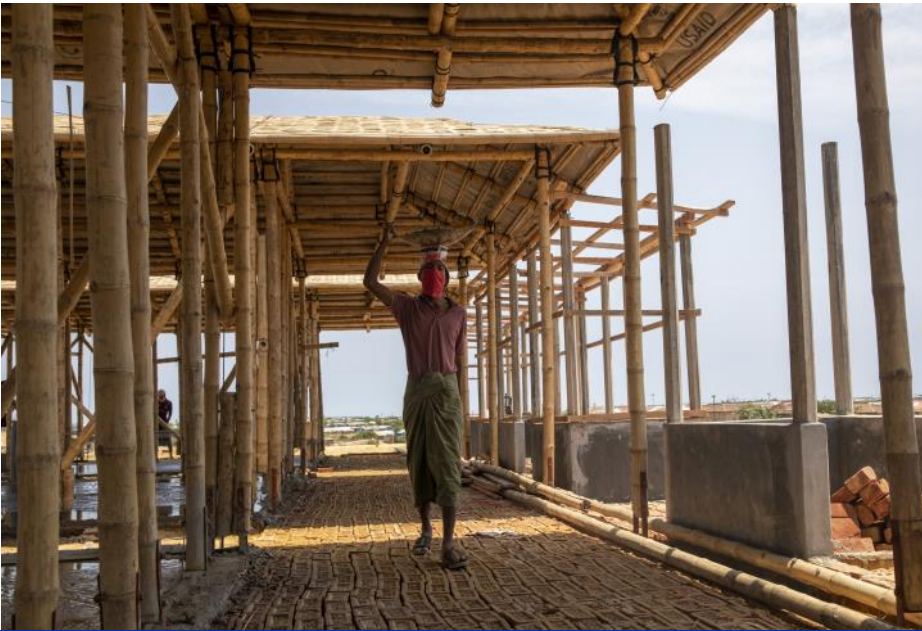
GBV Protection teams distribute essential PPE and other NFIs

IOM's regular distribution effort delivered 1,639 soaps, 2,526 masks, 62 sanitary pads, 178 dignity kits, and 2,037 thamis to the women and girls to support beneficiaries' regular hygiene and menstrual hygiene maintenance.

IOM GBV teams facilitate a wide-range of capacity-building and training sessions

IOM's GBV unit supported an orientation on Protection core concepts, GBV, safe referral, and PSEA for 136 (90 men and 46 women) clinical staff and volunteers working in the quarantine and ITC facilities in Camps 20 Extension and 24. IOM also conducted PSEA training for 247 volunteers (185 men, 62 women) working with IOM Shelter, MHPS, and Transition and Recovery Division (TRD) teams. IOM conducted two online batches of the four-day case management training for 29 GBV staff.

SHELTER AND NON-FOOD ITEMS (NFI)



A CASH-FOR-WORK LABORER CARRIES BAMBOO TO SUPPORT IN THE CONSTRUCTION OF AN ITC © IOM 2020



18,388

Cash-for-Work man-days worked by beneficiaries



267

EVIs supported with transportation and shelter upgrades



11,600

borak bamboo poles treated

During the month of July, Shelter teams supported in regular activities, including Transitional Shelter Assistance (TSA) and shelter fortification against weather shocks. Teams also supported the Health and TRD units under the COVID-19 response. The following was achieved:

COVID-19 Response:

- A total 3,370 COVID-19 Non-Food Items (1,288 through Shelter-NFI common pipeline partners and 2,082 through IOM) were distributed in all 16 camps under IOM's AoR.
- A total of 9,438 radios from the Shelter-NFI common pipeline were provided to the Transition and Recovery Division (TRD) to distribute among members of the host community, ensuring beneficiaries can access the latest COVID-19 updates and information.
- Shelter teams completed the construction of the Isolation and Treatment Centre in Leda, Camp 24, handing it over to IOM's Health unit for operation. Additionally, at the Inter-Sector Coordination Group (ISCG) Ukhiya compound, a bamboo canopy designed to accommodate Health trainings was completed. Meanwhile a final Screening Point was installed, now amounting to a total of five in Camps 9, 22, 24 and 25, as well as at Pan Bazar. All are now in use.
- The "Ambulance Disinfection Centre" at Uttaran, Cox's Bazar disinfected ambulances a total of 53 times during the month, including 45 times under IOM-operated vehicles, five times for the Bangladesh Red Crescent (BDR) and three reporting to Food for the Hungry.

Regular Programme:

- On 22 July, IOM Protection, TRD, and Shelter teams organized a project inception meeting under a new host community project funded by the Government of Japan at Teknaf Upazila. The meeting was attended by local Government authorities and respective unit staff.

Cash-Based Interventions:

- A total of 18,388 man-days were paid under the Shelter Cash-Based Intervention, including members of both the Rohingya and host communities. The most vulnerable households from both camps and host communities were prioritized to take part in different Shelter activities, earning cash to load and unload materials, provide porter support, and assist in TSA and ITC construction.

Transitional Shelter Assistance (TSA):

- IOM provided TSA support to a total of 2,437 households through voucher distribution, including tarpaulins, muli bamboo, 3mm rope, tie wires, cement, jute bags, and padlocks with a chain in Camps 8W and 13.
- IOM common pipeline partner, Medair, completed voucher distribution to 1,011 households, distributing tarpaulins, muli bamboo, 3mm rope, tie wires, cement, jute bags, and padlocks with a chain in Camp 8W.

Bamboo Treatment Facility (BTF):

- Teams at IOMs BTF in Nhila treated 11,600 pieces of borak bamboo during the month.
- The construction of a temporary roof over the pilot tanks for muli treatment was completed at the BTF.

Monitoring, Evaluation, and Training:

- A total of 1,907 households participated in 'Shelter Maintenance and Improvement' orientations under IOM's TSA Programme.
- Shelter teams organized carpenter training for 64 participants, conducted in six batches in Camp 13.
- Shelter teams conducted a training on "Distribution of COVID-19 Non-Food Items for Older Persons" for ten participants for volunteers.

Emergency Preparedness & Response:

- Common pipeline partners distributed a total of 717 emergency shelter packages to households affected by weather events, relocations due to Protection issues, and other shocks in IOMs AoR. Camps 8E, 11, 12, 13, 14, 15, 16 and 19 were covered.
- IOM directly distributed a total of 462 emergency shelter packages to households affected by weather events, relocations due to Protection issues and other shocks.



RESIDENTS OF CAMP 20 EXTENSION ARE DISPOSING ORGANIC AND NON-ORGANIC WASTE IN DESIGNATED BINS © IOM 2020

from contracting the COVID-19 virus. During the second round, 92% of respondents could recall at least three measures to protect themselves and others from COVID-19 transmission. Considering the acceptable reach and efficacy of this messaging, IOM has advised implementing partners to revise the hygiene promotion modality not only focusing on COVID-19-related messages but also other hygiene issues, monitoring hygienic practices, and community engagement, utilizing this effective door-to-door modality.

WASH IPs ensure proper hygiene and COVID-19 prevention measures in advance of Eid al-Adha

Project implementation partners continued dissemination of messages on prevention of COVID-19 transmission, food safety, waste management, and hygienic practices in advance of Eid al-Adha, following IOM WASH unit guidance. The partner organizations conducted a total of 153,674 household sessions reaching 200,328 beneficiaries an average of three times in the reporting period. IOM's implementing partners also conducted 4,410 megaphone messaging sessions, reaching an estimated 151,475 beneficiaries an average of two times each. IPs additionally coordinated with Camps-in-Charge (CIC), Site Management teams, and local leaders to systematize the animal sacrifice and waste management process to ensure observance of proper precautions to reduce the risk of COVID-19 transmission, ensure soap and water at handwashing facilities, supply sufficient cleaning materials, and organize waste management.

Household-level solid waste management efforts under way

In an effort to support solid waste management at the camp level, IOM is distributing red and green coloured household-level waste bins and training the community on waste segregation. In the reporting period, one of IOM's partner NGOs distributed a total of 4,020 household level waste bins in Camp 13.

WASH teams equip SARI ITCs with necessary hygiene supplies and facilitate disinfection of key facilities and camp locations

IOM's WASH unit provided 60 buckets of 12 litres capacity, 34 backpack sprayers, and 560 kg of 65% HTH chlorine to support SARI ITCs in Ukhia and Teknaf. The chlorine will be used to prepare two 0.05% chlorinated solutions – one for washing hands and the other for general cleaning and disinfection of the premises. Additionally, the WASH unit installed 45 handwashing stations at the newly built ITCs in Camps 24 and 20 Extension and provided 40 bedside handwashing devices.

IOM WASH teams have similarly been facilitating the disinfection of WASH

facilities and key camp locations using a 0.5% chlorine solution. During the reporting period, the IOM's WASH unit provided a total of 1,120 kg 65% HTH chlorine to WASH agencies working in IOM's AoR to prepare 41,558 litres of 0.5% chlorine solution. Teams also provided partners 28 backpack sprayers so that they may spray the chlorine solution to ensure disinfection of WASH facilities and key communal spaces. Since the beginning of the COVID-19 responses, IOM has provided a total of 189 backpack sprayers and 3,253 kg of 65% HTH chlorine.

COVID-19 awareness raising best practice will be used to promote other hygiene messaging

IOM's WASH unit has been monitoring the reach and efficacy of COVID-19 messaging in the camps where IOM is providing WASH services. As part of this effort, IOM has conducted two surveys – the first was from 11 to 26 April 2020 in all of the camps and the second took place from 22 June to 2 July 2020 in the camps where less than 80% of people during the first round of monitoring could describe at least three measures to protect themselves and others



12
deep-tube wells installed



54,731
soap kits distributed



16,811
MHM kits distributed



AN IOM STAFF MEMBER INSTRUCTS A WOMAN ON HOW TO WEAR A FACE MASK BEFORE SHE RECEIVES AN LPG REFILL AT A SAFEPLUS DEPOT © IOM 2020

ENERGY AND ENVIRONMENT (E+E)

SAFEPlus support to host and refugee communities ongoing for July

Over the month, a total of 412 Rohingya households and two host community households received Liquid Petroleum Gas (LPG) kits, including an LPG cylinder, stove, regulator, and hose, from different camps as well as the Union Parishad. LPG refills, meanwhile, were provided to 11,965 host community households and 76,343 Rohingya households. Additionally, as part of IOM's depot-to-door LPG distribution for elderly-headed households, a total 2,085 elderly beneficiaries received special support; among them 1,052 were men and 1,033 were women.

COVID-19 prevention efforts under way at LPG depots

Handwashing facilities at the LPG depots have been restocked with soap and beneficiaries are encouraged to wash their hands to help mitigate the spread of COVID-19. In terms of social distancing, beneficiaries are mobilized to come to the depots from one block at a time, thereby minimizing crowding at the depots. When they arrive at the distribution points, they are queued more than one meter apart. The queuing system operates via ink markings on the ground as well as a bamboo delineation system. Finally, before receiving their distributions, beneficiaries wash their hands at the depot sites. Staff also wash their hands and are outfitted with appropriate PPE.

DISASTER RISK REDUCTION (DRR)

Landslide preparedness sensitization carried out among Union Disaster Management Committees

IOM has been working to raise awareness around landslide risk through (UDMCs). To alert the local community on this risk, a billboard featuring Landslide Early Warnings was installed in collaboration with the Food and Agriculture Organization (FAO). Additionally, the District Administration and Cyclone Preparedness Programme (CPP) provided to host communities in Teknaf 400 printed copies of Information, Education and Communication (IEC) materials regarding landslide awareness, as well as 600 copies to the District Administration, to be distributed at the community level. Additionally, two awareness sessions on landslide risk took place in Baharchhara and Whykong Union, facilitated by IOM.

DRR teams carry out COVID-19 awareness raising among affected populations

IOM is continuing COVID-19 awareness raising efforts through information dissemination on proper hygiene practices, wearing masks, and maintaining social distance. In July 38,023 people, of which 74 percent were men and 26 percent women, received awareness messaging on COVID-19 from IOM DRR stakeholders in different Upazillas of Cox's Bazar.

Hygiene items distributed among host community in response to COVID-19

Manufacturing of cloth masks, hand sanitizers, and face shields is ongoing across Cox's Bazar host communities with IOM support. Over the month, IOM distributed 725 masks, 16,018 liquid hand sanitizers, 2,280 face shields, 15 iron cots, 14 infrared thermometers, 100 pillows and 6,000 hand gloves to the District Commissioners Office, UDMCs and Union Nirbahi Officers (UNO) of Moheshkhali Ramu, and Cox's Bazar, as well as volunteers from the Fire Service, and Community Health teams.



WOMEN FROM THE HOST COMMUNITY SUPPORT IN IOM-FAO TREE PLANTING ACTIVITIES © IOM 2020

Beneficiaries engage in tree plantation regreening activities with collaborative support from IOM and FAO

IOM, in collaboration with FAO, supported members of the local Union Disaster Management Committees (UDMC) in planting 15,000 trees in 65 locations of 15 Unions in Teknaf, Ukhiya, Ramu, and Moheshkhali upazilas. Multipurpose Cyclone Shelters, Union Parisad premises, public roadsides, educational institutions, and other public and other public locations were selected as plantation sites, regreening the area and supporting in slope stabilization efforts.

IOM DRR teams provide equipment to local actors to support disaster preparedness efforts

During July, IOM provided equipment to different stakeholders to support in disaster management and response. Over the month, seven sets of Search and Rescue (SAR) equipment were provided to the Bangladesh Army Coordination Cell for disaster preparedness and response in the Ukhiya and Teknaf Upazilas of Cox's Bazar. In addition, 1,815 solar portable radios were distributed to CPP volunteers, including 330 in Ukhiya, 45 in Ramu and 1,440 in Moheshkhali; 400 radios were provided to Fire Service and Civil Defence (FSCD) volunteers, including 200 in Moheshkhali and 200 in Ramu, and a final 200 were distributed among Village Development Police in 20 different Unions of Moheshkhali, Ramu, and Cox's Bazar Sadar Upazilla to support in information dissemination.

LIVELIHOODS AND SOCIAL COHESION

IOM donates sports equipment to host community schools to support in extra-curricular activities

IOM donated sports equipment to 35 schools in Teknaf. The donated items will support youth development through sports involvement and extra-curricular activities. Considering the restrictions on movement and need to practice social distancing, after opening the schools, the school committee will determine the appropriate time to integrate use of the sports items once having received Government approval.

Skills development training provided to members of the host community, orienting beneficiaries on range of marketable skills

Having received prior approval from the local administration, IOM implementing partners are resuming livelihoods activities following social distancing guidelines. During the reporting period, IOM initiatives carried out training on Income Generating Activities (IGA) for 171 female host community beneficiaries, each of whom also received a complementary business management training. Notable training schemes include poultry, goat rearing, fisheries, and tailoring. Beneficiaries will also receive training on dry fish production and vegetable gardening. A Government Fisheries Officer will be the facilitator for a training on non-chemical dry fish processing. Similarly, a Government Agriculture Officer will be the facilitator for a vegetable cultivation training. To empower the younger members of the host community, several youth groups have been formed and will be able to facilitate and take part in social cohesion activities in the community through their engagement in various social activities and skill development trainings. Additionally, 355 beneficiaries, comprising 87 men and 248 women, received training on Entrepreneurship Development via 14 batches. Through a different initiative, meanwhile, 25 beneficiaries were trained on prayer cap making 20 beneficiaries were trained on hand stitching and wall mat production.



DISASTER MANAGEMENT TEAMS CONDUCT COVID-19 AWARENESS RAISING IN CAMP 24 WITH MEMBERS OF ROHINGYA AND HOST COMMUNITIES © IOM 2020

SM, WASH teams and CHWs respond to uptick in cases in Camps 24 and 25

Responding to reports of new COVID-19 cases in Camps 24 and 25, SM and WASH units have increased the capacity of the sanitation teams in the affected blocks. Not all families identified as potential contacts agreed to go to the Quarantine Facilities, so Site Management teams have mobilized contact tracers to monitor and ensure families received the required supplies to ensure their health and social distance. Community Health Workers (CHW) will be visiting them regularly.

SM teams support in facilitation of Go and See visits to ITCs and quarantine facilities

IOM Site Management teams organised 'Go and See' visits to Médecins Sans Frontières (MSF) Isolation and Treatment Centre (ITC) in Camp 8W. A total of eight small groups, comprising 42 individuals from Camps 9, 10 and 18 were selected among local community leaders, Imams, Disaster Management Units (DMUs), women, and youth. Contact tracing supervisors and Health focal points were also present. The beneficiaries were provided a detailed briefing about the COVID-19 Health response and protocol, engaging a step-by-step breakdown of processes, from testing to ITC admission.

Rapid Investigation and Response Teams (RIRT) are established for each camp, responding to confirmed cases

The RIRT coordination system has been formalized and each camp now has an RIRT team composed of an isolation unit focal point, contact tracing supervisor and a SM focal. To operationalize engagement of these teams, the World Health Organization established WhatsApp groups for a better coordinated COVID-19 response. On 18 July, the Camp 22 RIRT team responded to its first confirmed COVID-19 patient. The team assisted the affected family by supporting the patient's transfer to a SARI ITC. The team also supported as the four family members were transferred to Kerantoli Quarantine Centre in Teknaf.

Families complete two-week quarantine at the Quarantine Facility in Camp 20 Extension; return home

During the reporting period, one family, comprised of three individuals, completed their two-week quarantine without developing any symptoms at the Camp 20 Extension Quarantine Facility and were able to return to their shelter. One individual in another family of five displayed a possible symptom but was cleared after medical checks were conducted at the facility. They too completed their two-week quarantine

and returned to their respective shelter. As of the current moment, one family (four individuals) remain quarantined and are being supported by Site Management (SM) teams. In total, during the month of July, 22 individuals were received in the quarantine facility. Since its opening, 25 individuals have been quarantined in Camp 20 Extension.

SM teams support with orientations on safe and dignified burials

Now on its sixth week since rollout, SM teams across all 18 camps have conducted a total of 113 orientation sessions on the safe and dignified burial process with 1,691 participants (1,201 men and 490 women). In camp 18, five Dead Body Management Committees (DBMC), comprised of seven members each, have officially formed, and the teams received refresher courses on safe burial management. SM teams plan to roll out the same training among other DBMCs, Imams, and community groups.

Entry Point screening works to mitigate spread of COVID-19 within the camps

At Entry Points around the camps, all individuals seeking to enter the site are asked to wash their hands while their temperature is taken to screen for potential COVID-19 symptoms. When someone indicates a temperature, they are referred to the appropriate health clinic for further check-up. A daily report is shared with the World Health Organization on number of entries, number of persons with high fever, and relevant photos. Under this effort, Entry Point Screening in Camps 9, 14, 19, 22, and 25 are now fully operational and are being manned directly by IOM SMS teams. Meanwhile, the Camp 24 Entry Point is manned by BDRC and Camp 14 is being manned by IOM's SMSD partner, CARE. A second location leading to Camps 9 and 8E was identified and is being manned by IOM's SMSD partner, DRC.

IOM SM and partners coordinate with local actors to ensure safe practices in observance of Eid Al-Adha

Towards the end of July, SM teams coordinated Eid preparations with community representatives, Camps in Charge (CICs) and WASH partners, locating animal sacrifice areas, digging pits for burial of remains, and highlighting the need to mitigate the risk of COVID-19 transmission with sensible hygiene

measures, crowd control, provision of tarps, and mask wearing. Across several camps, CiCs and Site Management teams convened a meeting specifically in advance of the Eid celebration to ensure support from key stakeholders, especially from SM, WASH, and Shelter Sectors, as well as engaging community leaders, and discussing the guidance on safe animal sacrifice. Key messaging was undertaken by SM and WASH to remind the community of COVID-19 Infection Prevention and Control (IPC) measures. In camp 14, meanwhile, SM teams assisted Rokiya Foundation, a local NGO, in crowd control and physical distancing when they distributed an Eid special package comprised of relief materials to 1,500 vulnerable families.

Similarly, in preparation for Eid al-Adha celebrations, Danish Refugee Council (DRC) Site Management Sector (SMS) teams across Camps 8E, 8W, 11 and 12 coordinated with relevant CIC offices to facilitate preparatory meetings with WASH and Shelter partners to discuss celebration plans such as temporarily abattoir set up, WASH management, and ensuring COVID-19 prevention regulations are observed following the SMSD sector animal sacrifice guidelines. In addition, similar meetings were conducted with SMS volunteers and other camp committees to orient actors on specific roles and responsibilities to be implemented for Eid.

Through the IVR system, CwC teams help beneficiaries prepare for emergency

On 7th July, CwC teams launched a “COVID-19 Family Preparedness Campaign”, making daily calls to 29,329 beneficiaries subscribed to the IVR system. The Family Preparedness Campaign emphasizes that similar to cyclone, monsoon season, or any other disaster, it is important for families to prepare themselves in case someone in the family falls ill. The IVR system calls beneficiaries every day to provide information to help them prepare accordingly.

COVID-19 awareness raising carried through variety of outreach mechanisms and approach

COVID-19 key messaging awareness activities are ongoing through interactive platforms such as Ideas Box outreach using the tablet, multimedia communication, the Interactive Voice Response (IVR) system, household visits, Feedback and Information Centres (FICs), Info hubs, Info boards, EVI outreach, and use of mobile PA system. The DMU volunteers and Women’s Groups are supporting in awareness outreach activities as well. A total of 48,082 sessions were held where 197,729 members of the community attended, including 94,684 women and 103,045 men.

PSEA mainstreaming continues, ensuring vital protections across the response

SM PSEA Champions from each camp participated in an online orientation on PSEA training for volunteers conducted by the IOM PSEA focal. As part of their roles, the PSEA Champions will conduct camp-level trainings for Enroute and Rohingya volunteers. PSEA training for Rohingya volunteers was similarly conducted in Camp 23.

Yearly fire point maintenance leads to reuse and repurposing of resources

Under IOM’s yearly maintenance of the camp’s fire points, SM teams began replacing damaged metal drums that are no longer useful for fire safety water storage purposes. To maximize the use of resources, the community is re-purposing these metal drums to serve as garbage bins, and vegetable or flower pots, while partially damaged drums but can still be utilised when cut in half and installed at female latrines for water storage.



DMUS SUPPORT IN DISASTER PREPAREDNESS AND COVID-19 AWARENESS RAISING © IOM 2020

IOM Direct Implementation:

- During the month, SMSD teams in Camps 9 and 10 focused on developing facility access networks by constructing/repairing brick pathway and stairways. Camp 10 interventions also included drainage works, clearing silt from an 800m drainage, removing mud from a 300m vehicular road, and installing 12 fire drums to ensure safe living conditions for camp residents.
- Meanwhile, thanks to a relatively dry week, Camp 18 teams were able to utilize sandbags as an environmentally friendly alternative to bamboo for erosion protection and stabilization works. Among the completed projects were two pathways and stairs featuring side drains to ensure better connectivity, as well as construction of a drainage facility.
- Interventions in Camps 14 and 15 focused on masonry permanent works, taking advantage of the dry weather. Most of the access work done during this period focused on monsoon response and mitigation.
- Site Development efforts in Camp 20 Extension continued supporting the COVID-19 response. Interventions included construction of a pathway to and fencing for the 143-bed IOM Isolation and Treatment Centre (ITC) in Camp 20 Extension.
- In Camp 20, SD teams finished side protection work for ten households, protection work in five major land-slide areas, one Plan International facility intervention, repair of 50m of main road drainage, and construction of major access stairs.
- In Camp 24, SD teams are supporting the construction of the SMSD Warehouse.
- In Camp 25, meanwhile, SD teams fenced around 43m of dangerous pathway and constructed 8m of a brick staircase
- Also in Camp 25, SD teams engaged 15 Cash-for-Work laborers (including two women) in a Cash-for-Training activity. The activity was coordinated based on an agreement for CfW laborers to be given extra work rotations so that they could complete a 300 ft long x 3ft wide pathway in five days. The result was successful and the group was able to complete the project as agreed; they will be granted another work rotation after the Eid Holidays.



3,498 m
of pathways installed/
repaired



670 m
of drainage cleared



1,728 m
of drainage installed



165 m
of bridge constructed



888 m
of slopes stabilized



1,542 m
of fencing
constructed



ROHINGYA CASH FOR WORKERS CARRY OUT SIDE PROTECTION WORK ON SHELTERS IN THE KUTULPALONG BALLUKHALI CAMPS © IOM 2020

SITE MAINTENANCE AND ENGINEERING PROJECT (SMEP)

During the month of July, the following was achieved under IOM-WFP-UNHCR's joint site development, infrastructure and maintenance initiative, the Site Maintenance and Engineering Project (SMEP):

- **Army Road:** SMEP teams are mandated to maintain and improve Army Road which serves as a vital link to all areas in the Kutupalong Balukhali Camp. This month, along Army Road a total of 4,960 sqm of road was repaired, and 156 sqm of road and 750 sqm of curb and gutter were installed in Camps 3 and 4.
- **Road Installation:** This month, SMEP teams completed 105 sqm of road installation in Camps 15, 22 and 24 Teknaf area. More than 95 families benefitted from this new road.
- **Road Repair:** During July, SMEP teams completed 2,800 sqm of road repair works in Camps 13, 14, 15, 21, 22, 24, and 26 Teknaf area. Thanks to this intervention, vehicles were able to access the camps with ease and convenience.
- **Drainage Installation:** Drainage Installation includes excavation, pre-cast slab setup, brick work, plastering, RCC and CC work. During the month, a total of 1,961.50 sqm of drainage installation was completed in Camps 3, 4, 5, 14, 8W, 17, 22, 24, and 26 Teknaf Area. A total of 140 household have been benefitted from this effort.
- **Drainage Clearance:** Due to monsoon rains, the flooding of clogged drains is a common risk factor across the camps. During July, SMEP teams conducted a total of 11,383 sqm of drainage clearance activities in Camp 15, 21, 22, 24, 26 and 27.
- **Canal Clearance:** Throughout the year and especially during monsoon season, canal flow in the camps is crucial. If there is any blockage, flooding will occur, causing hardship for camp residents and visitors and compromising humanitarian access. SMEP teams cleared a total of 1,002 sqm in Camps 8W, 17, 21 and 26 during the month.
- **Slope Stabilization:** During July's heavy rains, landslide and erosion occur in a multitude of locations. A total of 1,042 sqm of slope stabilization works were thus completed to counteract landslide risk and damage. These interventions were carried out in Camps 8W, 8E, 10, 15, 17 and 24. This included construction of bamboo crib walls with backfill, bamboo and geotextiling, and masonry wall installation, helping to protect vital roads, slopes and walls from collapse.
- **Site Preparation:** 165.33 sqm of site preparation was carried out in Camps 15, 24 and 26 in Teknaf. Site preparation helps clear and level the land to enable future construction and development.
- **Casting Yards:** During the month, SMEP Casting Yards fabricated 405 pieces of curb and gutter, 112 pieces of concrete invert, 200 pieces of concrete posts, 120 pieces of 3" x 18" x 24" concrete slabs, three pieces of 8" x 20" x 36" concrete slabs, four pieces of culvert, and eight pieces of bera.
- **COVID-19 Isolation Hospital:** At the COVID-19 ITC in Camp 20 Ext, SMEP teams completed slope stabilization for a 4,750 sqm hillside near the hospital, as well as 235 sqm of drainage installation. Additionally, SMEP installed 37 sqm of RCC masonry guide wall and carried out 450 sqm of entry road and pathway installation for vehicle and human access.

- **Local Government Engineering Department (LGED):** Under the Asian Development Bank (ADB) and World Bank (WB) Emergency Assistance Project (EAP), SMEP conducted a visit to Camps 2W, 2E and 6 with LGED, the RRRC engineer (DRR), CiC, UNHCR, and Site Management teams. The aim was to survey the overall condition of 'D5 to Kutupalong link road', 'D5 mosque road' and 'D5-8W mosque road via Nauka bazar road'.



STABILIZATION SLOPE WALL INSTALLED BY SMEP TEAMS IN CAMP 22 © IOM 2020

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