

June 2020



A ROHINGYA VOLUNTEER CYCLIST PICTURED BEFORE HIS SHIFT WITH A MEGAPHONE AND KEY MESSAGES IN TOW © IOM 2020



711,364

Rohingya arrivals since 25  
August 2017



860,243

Rohingya in Cox's Bazar



1.2 million

people in need

## IN BRIEF

- IOM has begun conducting Protection sensitization sessions with personnel working at IOM-managed quarantine sites and Isolation and Treatment Centres (ITCs). Staff are being trained on key Protection concepts such as safe referrals for children and GBV survivors, as well as Protecting against Sexual Exploitation and Abuse (PSEA), among others.
- To improve community perceptions and trust, IOM SM and Health teams conducted "Go and See" visits with members of affected communities to SARI ITCs in Leda and Camps 23 and 2W. The visits enabled a two-way dialogue in which beneficiaries were able to learn more about the facilities, as well provide their feedbacks.
- SM and Shelter teams are distributing NFI COVID-19 packages to older persons in the camps, providing greater protection to vulnerable individuals by limiting their need for contact with family members and sharing of common items.

## Rohingya Cyclists Share Key COVID-19 Information Door-to-Door in Cox's Bazar Refugee Camps

**Cox's Bazar**—Social distancing is a crucial aspect in fighting the COVID-19 pandemic. But distance between people and groups naturally hinders easy flow of key information during a time when being well-informed is critical to public health.

This is where bicycles and rickshaws come in.

In Cox's Bazar, home to the world's largest refugee camp, the International Organization for Migration (IOM) continues to explore new ways to bring key messaging to Rohingya and host community members throughout the district. Initiatives like messaging via rickshaw and IOM's Interactive Voice Response (IVR) system are making huge strides in ensuring the public is kept informed. However, gaps remain where phone and road access is limited.

To amplify key messaging and ensure that no one is left without access to lifesaving information, IOM's Mental Health and Psychosocial Support (MHPSS) unit in Cox's Bazar began delivering information throughout the Rohingya settlements by bicycle.

In line with the 2030 Agenda and the United Nations' "green recovery" recommendations to encourage a culture of cycling, IOM is supporting Rohingya volunteers to use bicycles procured and painted locally to ride throughout pre-identified sections of the camp. They cyclists use megaphones to deliver pre-recorded messages to each area. [Read more](#).



A HEALTH STAFF PREPARES AN OXYGEN TANK AT AN IOM ISOLATION AND TREATMENT CENTRE © IOM 2020

During the reporting period, IOM Health teams continued supporting the COVID-19 response, promoting awareness raising efforts, Infection Prevention and Control, and building capacity to treat and contain spread of disease, among other approaches. The follow-

#### Case Management:

- During the month, IOM opened two new sites as part of its effort to scale-up treatment capacity for COVID-19. A ten-bed Severe Acute Respiratory Infection Isolation and Treatment Centre (SARI ITC) was opened at Camp 2W with capacity to manage both men and women with confirmed severe COVID-19. An additional SARI ITC, accommodating 20 new beds for moderate to severe confirmed cases, is now functional in Camp 24, increasing the current ITC capacity in Leda to 36 beds.
- Meanwhile, construction, staff recruitment, and supply procurement is ongoing to scale-up the capacity of the Leda SARI ITC to 100 beds. In Camp 20 Extension, another 120-bed facility will be opened between late July and early August.
- The SARI ITCs are continuing diagnosing, admitting, and treating COVID-19 patients. Sixteen new suspected and 10 new confirmed cases were admitted at the ITCs in June.

#### Infection Prevention and Control (IPC)

- A quarantine facility in Camp 20 Extension opened during the month, offering 50 shelters for quarantining contacts of confirmed cases.
- World Concern/Medair, an IOM Health implementing partner, is providing contact follow-up and health check-up services to the facility through its community health volunteers and attached health post. The health volunteers were supplied with necessary personal protective and medical equipment, including masks, gloves, and infrared thermometers. A mobile incinerator has been installed for solid waste management at the quarantine facility.

#### Operations and Logistic Support:

- During the month, 124 staff joined IOM's health team to support in the COVID-19 response, including eight clinical supervisors, fourteen medical officers, thirty-five medical assistants, forty nurses, eight midwives, four medical technologists, and six pharmacy support-staff. Additionally, 12 cleaners and support staff were recruited from the local community.

- The procurement process for necessary ITC logistics and supplies is in progress. Essential medical items, such as oxygen cylinders, nebulizer machines, otoscopes, and stethoscopes, among others, were procured in June.
- Health facilities were also distributed with personal protective equipment (PPE), including 41,200 gloves, 820 gowns, 56,650 face masks, 7,990 face shields, 8,510 respirators, 1,107 hand sanitizers, 7,010 coveralls, 789 liquid soaps, 54 gumboots, 30 goggles, 48 scrubs and ten reusable plastic aprons.

#### Palliative Care:

- An IOM team of experts has developed guidelines on COVID-19 Palliative Care at health facilities and among the community. The Home-Based Care Working Group has integrated the guidelines into home-based care documents that have been compiled for Health Sector partners.
- With the technical assistance from the United Kingdom Emergency Medical Team (UK EMT), IOM has developed two flyers on breathing exercises to help breathlessness at home.



PERSONS WITH DISABILITIES (PWD) ENGAGE IOM-FACILITATED "GO-AND-SEE" VISIT AT IRC ITC IN CAMP 23 TO LEARN MORE ABOUT IOMS COVID-19 HEALTH FACILITIES © IOM 2020

During the month, 365 samples were collected and transported from IOM facilities; a total of 28 tested positive for COVID-19.

- IOM is supporting contact tracing activities for COVID-19 surveillance in the Kutupalong-Bhalukali refugee camps. This includes the identification and follow-up of persons whom have been exposed to an infected person to determine whether they too have been infected. Supplementing contact tracing volunteers assigned by Site Management teams, IOM Health is deploying contact tracing supervisors and medical support teams in 13 camps.

### Risk Communication and Community Engagement (RCCE):

- To improve community perception and trust of the Isolation and Treatment Centres, IOM Site Management and Health teams conducted six community "Go and See" visits to the Leda SARI ITC, providing a tour and answering questions about the facility to Imams, Majhis, Para Development Committee members, Women's Committee members, youth, Persons with Disabilities (PWD), and selected individuals from at-risk groups in the camps. The visits facilitate a two-way dialogue in which participants were able to learn more about the systems in place at the facilities, as well provide their feedback. This approach seeks to enhance trust which is a critical element in ensuring an effective response to this pandemic.
- Visits were also conducted with nine community groups to the International Rescue Committee (IRC) SARI ITC in Camp 23. Similarly, different community-based groups, including members of the Rohingya film school, Rohingya students union, Future of Rohingya, and Rohingya Women's Education Initiative, participated in Go and See visits to the Camp 2W SARI ITC before its opening.
- Video content has been shot to create a film on the SARI ITCs for dissemination among the community to improve their trust and perception of the ITCs and sentinel testing centres.
- Community Health Workers (CHWs) of four implementing partners have conducted 200,233 door-to-door visits and 2,578 peer discussion sessions, reaching 378,235 people with COVID-19 preventive messages.

### Dispatch and Referral Unit (DRU):

- The Dispatch and Referral Unit is continuing to coordinate live isolation bed capacity management and ambulance dispatch for the COVID-19 response. IOM has established live bed capacity monitoring among Isolation and Treatment Facilities, linking their operations to a dashboard that keeps up-to-date records of bed occupancy. IOM is continuing to support with seven assigned ambulances and two minibuses for COVID-19 patient and contact transfers. Sixty-four individuals were provided referral support during the month.
- IOM DRU held a briefing session for all Health Sector partners on ambulance pooling, outlining the requirements and clarifying expectations for COVID-19 referrals. Along with advocacy through different forums, this has resulted in pledged support for an additional five ambulances from different Health Sector partners, bringing the total number of ambulances to 16. Continued advocacy is required to reach the target of 25 ambulances projected to be required for effective response.
- IOM has organized a training for nine ambulance drivers across five agencies working in the COVID-19 response (IOM, Relief international, Food for the Hungry, Gonoshasthyo Kendra, and the International Rescue Committee), aiming to orient them on the Dispatch and Referral Unit, their role as an ambulance

driver while carrying COVID-19 patients, the maintenance of proper Infection Prevention and Control (IPC) measures in an ambulance, and safe decontamination of the ambulance.

- IOM DRU teams developed referral forms for cases of COVID-19 and shared them among partners to strengthen coordination of referrals in the camps. Before wider sharing, the forms were reviewed by the Case Management Working Group and by agencies supporting quarantine centres, as well as endorsed by the Health Sector Strategic Advisory Group.
- The ambulance decontamination point established in Cox's Bazar town is continuing its 24/7 operation; ambulances carrying COVID-19 patients were cleaned and disinfected 80 times during the month of June. Two new contamination points are also currently being established in Camps 24 and 20 Ext.

### Surveillance:

- The ITC in Leda and an additional three temporary isolation facilities are continuing collection of samples of suspected and severe acute respiratory infection (SARI) cases for laboratory testing. In this capacity, the facilities are also working as sentinel sites for sample collection from patients exhibiting Acute Respiratory and Influenza-Like illness symptoms, hoping for better surveillance and case identification.

## MHPSS services and support continue for month of June

During the month, a total of 181,990 beneficiaries were supported through community-based MHPSS activities, including healing ceremonies, sports and play events, art and creative activities, non-formal education activities, and awareness sessions. IOM MHPSS teams continued to provide services that included individual counselling, group counselling, Psychological First Aid (PFA), psychoeducation, case management, follow-up sessions, awareness sessions and referrals in the health facilities, while at the same time expanding alternative methods of reaching persons in need. Alternative outreach activities are being carried out in small groups, ensuring appropriate social distancing and adhering to all COVID-19 guidance from the Government of Bangladesh and the World Health Organization.

### MHPSS alternative services ensure remote support and awareness raising for beneficiaries

Pregnant women coming to the facilities for regular check-ups and medical support during June were provided with psychoeducation and group counselling to



FOUR IOM HEALTH FACILITY STAFF EACH HOLD A NEWBORN BABY UNDER IOM'S BASIC AND COMPREHENSIVE EMERGENCY OBSTETRIC CARE OFFERED IN THE KBE CAMPS © IOM 2020

cope with increased stress and anxiety during the COVID-19 outbreak. People who are facing difficulties coming to health facilities due to movement restrictions or fear of exposure at the facilities continued to receive psychosocial support through home visits and remote individualized services. As part of IOM's alternative MHPSS response, MHPSS teams are also providing in-depth psychological one-on-one support and guidance on how to cope with increased stress and anxiety during the COVID-19 outbreak, including through individualized services such as tele-counselling. Awareness raising campaigns have also been carried out across host communities using tom toms, loudspeakers and bicycles. Different community consultations were conducted with religious leaders, local elected persons, and influential community members regarding awareness on MHPSS impacts of COVID-19. Additionally, the MHPSS team, in coordination with Books Unbound, developed a video cartoon in the Rohingya language to support in awareness raising around the same topics. The [video](#) contextualized images relevant to Rohingya culture and key messages have been adapted based on IASC guidance.

### Mental Health and Psychosocial Support guidance helps ensure proper protocol and services at ITCs

Under the MHPSS Working Group (MHPSS WG), a guidance regarding Mental Health and Psychosocial Support services and protocols in Isolation and Treatment

Centres (ITCs) has been finalized and shared with the Health sector and other MHPSS actors. The guidance aims to provide a standardized approach in the provision of MHPSS services to people admitted for treatment in the ITC and those distressed by COVID-19, as well as their family members. Also under the MHPSS WG, IOM assisted the Child Subgroup in organizing a webinar on Psychological First Aid for children on 10 June; around 200 participants joined the event.

### IOM's Cox's Bazar MHPSS teams take part in ECOSOC Humanitarian Affairs Segment

On 12 June 2020, IOM's MHPSS team participated as panelists in the ECOSOC Humanitarian Affairs Segment (HAS) side event on the topic of *Mental Health and Psychosocial Support for Displaced and Migrant Populations during the COVID-19 Pandemic and Beyond*. The event was co-hosted by IOM and the Government of the Kingdom of the Netherlands and moderated by Melissa Fleming, Under-Secretary-General for Global Communications. António Vitorino, Director General of IOM, Filippo Grandi, UN High Commissioner for Refugees, Sigrid Kaag, the Deputy Minister for Foreign Trade and Development Cooperation of the Kingdom of the Netherlands, Ergoglie Tesfaye Woldemessel, the Minister of Labour and Social Affairs of the Government of Ethiopia, and Dmytro Nersisian, the Co-Chairperson of the IASC Reference Group on MHPSS took part as panelists, among others.

#### OTHER CURATIVE HEALTH SERVICES PROVIDED FOR JUNE



**42,090** outpatient consultations provided (80% Rohingya, 20% host community)



**1,085** beneficiaries received psychosocial support



**175** facility-based deliveries



**3,206** Ante-Natal Care (ANC) visits conducted



**503** Post-Natal Care (PNC) visits conducted



YOUNG ROHINGYA MAN USES CELL PHONE TO REGISTER FOR THE NPM/SM-MANAGED IVR SYSTEM © IOM 2020

### ACAPS-NPM Hub collaborate over COVID-19 Secondary Impacts report, Rapid Gender Analysis, and JMSNA

The ACAPS-NPM Hub report on [COVID-19 & Secondary Impacts](#) was published at the end of June, aiming to draw attention to the potential negative secondary impacts resulting from COVID-19 containment measures carried out with the Rohingya population residing in the refugee camps. The Hub also continued to provide analytical support to the ISCG's Gender Hub and their partners for the Rapid Gender Analysis, as well as contributing to the preparation and planning for the 2020 Joint Multi-Sector Needs Assessment (JMSNA) as a member of the MSNA technical working group.

### IVR system, surveys, NPM enumerators all work to nuance understanding of response and beneficiary needs

NPM operations teams continue to provide support to IOM CwC in managing the Interactive Voice Response (IVR) system by translating voice messages that

are being shared with humanitarian responders by beneficiaries. Working towards more comprehensive understandings of the response, NPM teams have also begun developing a new set of surveys in collaboration with IOM CwC based on reports coming through the IVR system about problems refugees face accessing different services. Under this effort, enumerators will carry out short sectoral phone surveys to capture the needs, gaps in services, and coping mechanisms experienced by refugees during COVID-19. The surveys will be launched in the first week of July.

### Returnee migrants in Chattogram and Cox's Bazar interviewed by NPM and DTM REMAP teams for assessment

The Displacement Tracking Matrix (DTM) REMAP team and NPM unit are collaborating on a Returnee Migrants Assessment; NPM enumerators successfully completed 244 interviews from Chattogram and 383 interviews from Cox's Bazar towards this research. Results

will be published soon and NPM will provide support in developing informative products such as reports and maps according to the findings.

### NPM and SM teams launch Daily Incident Reporting Mechanism for 2020 monsoon season

During the month, IOM NPM teams supported the SM Sector in launching the Daily Incident Reporting Mechanism for the 2020 monsoon season. The NPM team provided technical support in developing the tool and organized two days of training for more than 100 SM staff from all camps. New incident types have been included in the mechanism this year to capture a wider range of incidents in the camps such as traffic accidents, drowning, and infrastructure hazards on top of the already existing weather-related incidents such as slope failure, wind/rain/storm, and flood. NPM teams also launched a new incident [dashboard](#) that will provide daily updates on incident type and location across all camps.

## PROTECTION

### General Protection teams support in sensitization trainings of ITC staff and EVI identification

During the last month, IOM has begun conducting Protection sensitization sessions to build the Protection capacity of personnel working at IOM-managed quarantine sites and Isolation and Treatment Centres (ITCs). Most of the personnel receiving the trainings are new to humanitarian operations and Protection concepts and the sessions serve as important orientations. These sessions help support IOM's do-no-harm principle as staff are trained on key Protection concepts such as safe referrals for children, GBV survivors, and Victims of Trafficking (VoTs), as well as Psychological First Aid (PFA), and Protecting against Sexual Exploitation and Abuse (PSEA). IOM aims to sensitize approximately 300 personnel through these sessions.

Meanwhile, IOM General Protection identified 310 Extremely Vulnerable Individuals (171 women, 97 men, 18 girls and 24 boys). Of these identified EVIs, 110 were supported with referrals for other services to address their needs. In addition to these referrals, 191 non-EVIs

(comprised of 96 women and 95 men) were also referred to humanitarian services to mitigate any issues they may have in accessing support on their own accord.

### Counter-Trafficking (CT) teams work to prevent spread of COVID-19 while mitigating trafficking risks

To help mitigate the spread and impact of COVID-19, IOM CT teams continued collaborations with implementing partners, IOM internal and external units, ATWG members, Government officials, and religious and local leaders to sensitize specific target audiences on the pandemic, in addition to risks of human trafficking that may entail during this crisis. The sensitization sessions emphasized how to maintain physical distance, avoid mass gatherings, and maintain proper hygiene and a healthy lifestyle. The sessions also relayed messages on potential risks of human trafficking, reaching 3,145 individuals (1,104 women, 37 elderly women, three Women with Disabilities, 1,158 men, 33 elderly men, 11 Men with Disabilities, 456 boys, one boy with disabilities, and 341 girls, including one girl with disabilities) through 456 door-to-

door visits and small group meetings. Additionally, IOM and partners have developed pocket comic-books based on real human trafficking experiences, in which 1,082 were distributed among members of the host community to sensitize affected populations on trafficking risks. As part of these awareness raising efforts, Counter Trafficking teams finalized six audio messaging (three in Rohingya and three in Bangla), to be used in the field in conjunction with COVID-19 prevention messaging. Lastly, the CT unit conducted a training session with OXFAM, IOM's implementing partner, on how to safely deliver CT audio messages within the context of the COVID-19 pandemic. A total of 13 staff attended the session.

### Gender Based Violence (GBV) teams address women and girls' needs, specialized to COVID-19 context

During the reporting period, IOM GBV teams continued to ensure case management, life-saving information, and awareness-raising support to Rohingya and host community women and girls via its ten Women and Girls' Safe Spaces (WGSS). GBV teams also continued community-level outreach and sensitization



ROHINGYA AND HOST COMMUNITY WOMEN LEADERS CONDUCT AWARENESS SESSIONS ON COVID-19, GBV RISK MITIGATION, AND SAFE REFERRALS IN COX'S BAZAR © IOM 2020

in line with Rohingya Relief and Repatriation Commissioner (RRRC) guidelines. Through this effort, community mobilizers and volunteers rolled out new curricula for GBV prevention during COVID-19, specializing messaging and procedures to fit the current context. IOM reached 7,277 individuals (2,151 women, 281 elderly women, 82 women with disabilities, 1,743 men, 356 elderly men, 32 men with disabilities, 1,101 girls, 75 girls with disabilities, 1,448 boys, and eight boys with disabilities).

IOM and its partner PULSE meanwhile ensured regular distribution of sanitary pads and dignity kits to women and girls, acknowledging that the pandemic and stay-at-home restrictions may have an impact upon women and girls' access to menstrual hygiene support and subsequent management. IOM GBV teams also facilitated a wide-range of capacity-building and training sessions for non-GBV specialists as well as GBV service providers at the interagency level during the month.



A SAFETY AUDIT IS CONDUCTED BY WOMENS COMMITTEE MEMBERS, SUPPORTED BY SITE MANAGEMENT AND PROTECTION UNITS © IOM 2020



SMSD, WASH, AND PROTECTION TEAMS MEET TO DISCUSS RISK MAPPING EXERCISE CONDUCTED IN JUNE, AIMING TO MITIGATE IDENTIFIED PROTECTION AND SAFETY ISSUES © IOM 2020

### The following was achieved by Child Protection (CP) teams during June

- IOM CP teams identified and registered 44 vulnerable children (26 girls and 18 boys) to receive case management services
- IOM CP staff and volunteers provided COVID-19-related awareness messages focusing on subject matter ranging from COVID-19 symptoms and health concerns to isolation and quarantine facilities, reaching 6,295 persons.
- One-to-one Psychosocial Support (PSS) sessions were provided to 858 beneficiaries, comprising 256 adults (129 men, 127 women), 512 children (280 boys, 232 girls), and 90 elderly caregivers (46 men, 44 women). A total of 113 children engaged in Child Friendly Corners (61 girls and 52 boys) as well.
- During the month, 75 participants (45 men and 30 women) from Community Based Child Protection Committees, in addition to Faith-Based leaders, received orientations on monsoon and cyclone emergency preparedness and response.



**495**  
reusable cloth masks distributed



**991**  
soaps distributed



**156**  
sanitary pads distributed

## SHELTER AND NON-FOOD ITEMS (NFI)

During the month of June, Shelter teams supported in regular activities, including Transitional Shelter Assistance (TSA), tie-down kit and shelter fortification against weather shocks, and Non-Food Item (NFI) distributions.

Shelter teams also extended support to the Health and TRD units under the COVID-19 response through construction and upgrading of necessary health, quarantine and isolation facilities, as well as support during distributions to ensure social distancing and proper hygiene measures are being observed among staff and beneficiaries alike. The following was achieved during the month.

### COVID-19 Response:

- Shelter teams joined the infrastructure unit in completing the construction of a ward with capacity for 20 beds in the Camp 24 ITC.
- Four temperature screening points were installed in Camps 9, 22, 24, and 25.
- The "Ambulance Disinfection Centre" in Uttaran, Cox's Bazar disinfected a total of 85 ambulances.
- Fifty host community households received COVID-19 NFI packages.
- A total of 11,000 households that are home to older persons in Camps 8E, 9, 10, 11, 12, 13, 14, 15, 16, 19, 20, 20 Ext, 24, and 25 received the COVID-19 NFI packages through IOM's direct and common pipeline partners.

### Regular Programme:

- As part of resumed activities at the Bamboo Treatment Facility, 6,400 borak and 7,200 muli bamboo poles were treated during the month. The poles will be used in shelter and facility construction, both under the COVID-19 response, as well as part

of IOM's TSA and shelter upgrade interventions.

- Emergency shelter support was provided to 462 households affected by weather events and relocations due to Protection issues and other shocks in IOM's Area of Responsibility (AoR).
- A total of 435 Extremely Vulnerable Individuals (EVIs) were supported through NFI material transportation and shelter upgrades.

### Cash-Based Intervention (Cash-for-Work):

- A total of 21,800 man-days were worked by Rohingya and host community labourers and paid under IOM's Shelter Cash-Based Intervention.

### Transitional Shelter Assistance (TSA):

- IOM carried out TSA NFI voucher distributions for 1,291 households in Camps 8W, 13 and 14. The distributions included tarpaulin, muli bamboo, 3 mm rope, tie wire, cement, jute bags, and a padlock with chain.
- MedAir, IOM's Common Shelter Pipeline partner, completed voucher

distributions for an additional 500 households in Camp 14.

- Hilfswerk der Evangelischen Kirchen Schweiz (HEKS), IOM's Common Pipeline partner, completed voucher distributions among 15,00 households in Camp 15.

### Midterm Shelter (MTS):

- Shelter teams completed construction of 24 mid-term shelters in Camp 20 Extension. These shelters are made out of treated borak bamboo and are designed to withstand weather shocks and other damage, to serve beneficiary use in the mid-term.

### Monitoring, Evaluation, and Training:

- A total of 2,224 households participated in the 'Shelter Maintenance and Improvement' orientations under IOM's TSA programme.
- A total of 2,555 households were inspected by the TSA technical monitoring team in Camps 8W, 13 and 14 to ensure that shelters are maintained per training guidelines.
- IOM Shelter teams conducted NFI trainings for 20 participants.



**21,800**

Cash-for-Work (CFW) man-days worked by Rohingya and host community labourers



**435**

EVIs supported material transportation and shelter upgrades



**24**

Mid-term shelters constructed



A ROHINGYA MAN WORKING UNDER IOM'S CASH BASED INTERVENTIONS LEVELS WET CEMENT IN WHAT WILL BECOME A HEALTH FACILITY © IOM 2020





A GIRL IN CAMP 19 PRACTICES GOOD HYGIENE, USING A HOUSEHOLD-LEVEL HANDWASHING DEVICE © IOM 2020

Bangladesh army with 40 kg of 65% HTH chlorine. The recipients will use the chlorine to prepare 0.05% chlorinated solution for washing hands and 0.5% chlorinated solution for disinfection of the premises. The WASH unit also provided 475 bars of bathing soap to CwC teams to help their community engagement and hygiene promotion. Lastly, the IOM WASH unit handed over 6,600 bottles of 250 ml antiseptic liquid and 13,200 bars of soap to Camps-in-Charge to be distributed across offices of different authorities and agencies located in 12 camps under IOM's AoR for WASH services.

## WASH teams and partners distribute household-level NFIs to help beneficiaries ensure proper hygiene and COVID-19 prevention

In support of the Health unit, IOM WASH teams provided 80 WASH kits to COVID-19 Isolation and Treatment Centres. Each kit contains one bar of laundry soap, one bar of bathing soap, one toothbrush, one toothpaste, two 10-litre buckets, and a reusable sanitary cloth. IOM WASH teams also provided household-level handwashing devices to 27,668 beneficiary families in Camps 9, 10, 13, 20, 20 Extension, and 24. Each device includes a bucket with a tap, a plastic stand to hold the bucket, and a plastic bowl for wastewater collection and disposal.

The plan is to distribute 62,500 household handwashing devices among refugees and host community families within the camps under IOM's area of responsibility for WASH services, and one additional camp where IOM is providing WASH services through one of its implementing partner NGOs. Meanwhile, in Camp 24, partner NGO DSK distributed 3,186 Menstrual Hygiene Management (MHM) kits to women and girls of reproductive age while NGO partner SHED distributed hygiene top-up kits to nine relocated families in Camp 20 Extension.

## IOM WASH teams and IPs continue COVID-19 awareness raising during reporting period

IOM WASH implementing partners continued disseminating messages focusing on prevention of COVID-19 transmission, following IOM WASH guidance. The key messages focus on maintaining social distance, covering coughs and sneezes, avoiding touching eyes, mouth, and nose with unwashed hands, washing hands frequently with soap and water, avoiding

close contact with sick people, cleaning and disinfecting frequently touched surfaces daily and staying at home as much as possible. A total of 204,622 household sessions were conducted on COVID-19 messaging, reaching 200,328 beneficiaries around four times each during the reporting period. Additionally, in the camps where at least one round of messaging via door-to-door visits was completed, messaging was carried out using megaphones. A total of 4,117 messaging sessions were completed using microphones, reaching an estimated 151,475 beneficiaries around two times each in the reporting period.

## SARI ITCs, Bangladesh Army, Government actors, and CwC teams benefit from WASH team's NFI support

IOM's WASH unit supported the SARI ITC in Leda with the provision of 200 bars of bathing soap, 14 handwashing stations made from available empty chlorine containers of around 50 litres capacity each, eight 10 litre jerry cans, a back-pack sprayer, and 40 kg of 65% HTH chlorine. Teams also supported the



**256,137**

beneficiaries reached with COVID-19 awareness messages at least two times



**265,721**

bars of bathing suit distributed



**3,186**

MHM kits distributed

### Functionality monitoring survey of camp latrines will contribute to improved facility operation

During the month, the WASH unit conducted a functionality monitoring survey of latrines in the camps under IOM's area of responsibility for WASH services, and an additional camp where IOM is providing WASH services through its implementing partners. Data was collected from 862 randomly selected latrines from different camps to ensure statistical representation to better understand the situation at each camp according to a 90% confidence interval and a 10% margin of error. The monitoring found that around 95% of the latrines were overall functional, though of these, 38% had some issues, such as lack of cleanliness, and need for desludgement and/or repair. The findings were shared through email, and an online webinar meeting was organized among all IOM WASH implementing partners on 25 June 2020. The meeting aimed to facilitate immediate and increased efforts to ensure the functionality of latrines through discussion of the findings. A total of 39 staff members from IOM teams and implementing partners, including team leaders, CiCs, hygiene officers, and WASH engineers participated in the meeting.

Camp Name	Sample Size (n)	Functional	Functional But Has Issues	Non-Functional
Camp 10	65	37%	49%	14%
Camp 11	65	40%	57%	3%
Camp 12	67	48%	49%	3%
Camp 13	66	41%	48%	11%
Camp 18	66	67%	32%	2%
Camp 19	68	24%	72%	4%
Camp 20	66	92%	8%	0%
Camp 20 Ext	69	97%	3%	0%
Camp 23	71	79%	21%	0%
Camp 24	67	87%	7%	6%
Camp 25	64	95%	0%	5%
Camp 2W	63	32%	59%	10%
Camp 9	65	2%	91%	8%
Total	862	57%	38%	5%



A WASH VOLUNTEER USES A BACKPACK SPRAYER TO DISINFECT LATRINES IN TEKNAF CAMPS © IOM 2020



A YOUNG BOY RECEIVES MASKS BEFORE REFILLING HIS LPG AT A SAFEPLUS LPG DEPOT © IOM 2020

### ENERGY AND ENVIRONMENT (E+E)

#### E+E teams observe COVID-19 preparedness and Infection Prevention and Control (IPC) at all LPG depots

Under COVID-19 preparedness interventions, E+E efforts have focused on social distancing and handwashing promotion. IOM E+E teams have installed at all LPG depots handwashing facilities that are regularly stocked with soap; before receiving LPG support, beneficiaries are encouraged to wash their hands. In terms of social distancing, E+E teams are now organizing distributions in a way that beneficiaries are instructed to come from one block at a time, thereby minimizing crowding at the depots. When they arrive, they are queued more than one meter apart, indicated by ink markings. This queuing system has been implemented at all LPG distribution points, both permanent and temporary, in association with Shelter teams to ensure beneficiaries are observing social distancing. Towards this end, LPG teams in both Ukhiya and Teknaf have expanded their operations into separate, temporary distribution point locations, minimizing overcrowding at the regular LPG depots. Moreover, all LPG staff and volunteers are receiving personal hygiene items to avoid contamination while working at depots, as well as making sure to continuously sensitize beneficiaries through messaging at both the sub-block level and during LPG distribution about the adverse effect of COVID-19.

#### LPG distribution and refills ongoing for June

During the month, a total of 381 Rohingya households across different camps under IOM's AoR received Liquid Petroleum Gas (LPG) kits comprising a cylinder, stove, regulator, and hose. Meanwhile, regular refills were provided to 875 host community and 73,394 Rohingya households. Additionally, IOM has recently initiated support to elderly households through depot-to-door LPG porter assistance. Under this service, 831 elderly beneficiaries were assisted, of which 437 were male and 394 were female.

#### Unconditional Cash Grants transfer to SAFEPlus beneficiaries in Ukhiya and Teknaf upazillas.

During May, host community beneficiaries received their first instalment of unconditional cash grants to meet their emergency livelihoods needs. Transfer of the second instalment, BDT 6,000 was carried out in June. Through this assistance, about 5,000 beneficiaries will receive a total of 9,000 BDT to serve as COVID-19 emergency support.

### TRD teams distribute agro-machinery and rice seed to support local farmers

The Food and Agriculture Organization (FAO) and IOM, in partnership with the Department of Agricultural Extension (DAE), distributed agricultural machinery and rice seeds as part of a joint emergency response to mitigate the socio-economic impact of COVID-19 upon local communities. The machinery, which includes power tillers, threshers, and diesel generators, will benefit 500 farmers who belong to 25 farmer groups in Ukhiya. They will receive full training to use the machinery, as well as financial investment advice and technical training aimed at boosting production. In addition, around 24,000 farmers will receive rice seeds and household hygiene items from FAO while IOM will provide 48,000 cloth face masks; so far, a total of 7,000 farmers have received cloth masks from IOM to protect them from COVID-19 at work. The emergency assistance, which is in line with Government priorities on supporting agriculture and food security, will provide much needed support to farmers whom have been dealing with the combined impact of the COVID-19 pandemic and Cyclone Amphan.

### Entrepreneurship Development Training (EDT) carried out in Ukhiya and Teknaf

In collaboration with respective line Department Officers, IOM implementing partners conducted eight batches of Entrepreneur Development Trainings (EDT) with members of self-help groups in Ukhiya and Teknaf. A total of 55 female beneficiaries were trained on sanitary napkin production and poultry farming, and 34 beneficiaries learned about vegetable cultivation. The partners also provided skills development training for ten female beneficiaries on screen and block printing in IOM's Training Hub with the approval of the local administration under the SAFEPlus project.

Meanwhile, under Korean Government funding, IOM and implementing partner



WOMEN FROM THE HOST COMMUNITY SOCIAL DISTANCE WHILE THEY RECEIVE THEIR SECOND INSTALMENT OF THE SAFEPLUS UNCONDITIONAL CASH GRANT © IOM 2020

ICCO Cooperation completed business management trainings for 129 women from the host community. The trainings focused on tailoring, safe dry fish production, and goat rearing skills in Teknaf. ICCO Cooperation carried out the training by instructing small groups of participants to ensure social distancing throughout.

### DISASTER RISK REDUCTION (DRR)

#### IOM capacity building support expanding under Cyclone Preparedness Programme (CPP)

IOM has supported the Cyclone Preparedness Programme from the beginning of its Disaster Risk Reduction initiatives in Cox's Bazar. Under this intervention, a service agreement is being processed to extend capacity building support to 1,440 CPP community-based volunteers living in eight unions and comprising 96 CPP units, as well as in one municipality in Moheshkhali upazilla. Through this agreement, the Cyclone Preparedness Programme will receive extensive capacity building support in which CPP teams and members will improve their DRR response skills, contributing to disaster preparedness initiatives in the Cox's Bazar coastal area.

#### Landslide preparedness sensitization efforts conducted with UDMCs

During the month of June, Cox's Bazar has been observing heavy monsoons which has resulted in increased landslide risk, one

of the most common disasters in this locality. In response, IOM has begun sensitizing local disaster management components to mitigate and respond to instances of landslide. During the reporting period, twelve local Union Disaster Management Committees (UDMCs) in vulnerable unions of Teknaf, Ukhiya, Ramu, and Moheshkhali upazilla were sensitized on how to act promptly in the event of landslide. The UDMCs have also been encouraged to raise awareness among people who live in or near landslide-prone areas.

#### Manufacturing and distributions of hygiene items in response to COVID-19

In response to an increased demand for hygiene items such as cloth masks, liquid hand sanitizers and face shields, IOM began manufacturing and distributing among the affected community such items with the support of local implementing partners. Over the last month, IOM distributed 136,254 cloth masks to Government officials, law enforcement agencies, host communities, farmers, and front-line workers. An additional 126,595 cloth masks were distributed to camps and emergency workers involved in camp activities. Meanwhile, 25,139 bottles of liquid hand sanitizer (200 ml) and 31,750 face shields were locally manufactured and distributed to emergency workers while 7,000 hand gloves were delivered to Government offices, law enforcement agencies, and shared among COVID-19-exposed health workers.



HOST COMMUNITY MEMBERS OF THE WOMEN'S COMMITTEE IN LEDA SUPPORT SM TEAMS IN CONDUCTING AN EVI ASSESSMENT © IOM 2020

### SITE MANAGEMENT (SM)

#### Camp 20 Extension quarantine facility hosts first family

During the month of June, the quarantine facility in Camp 20 Extension received its first family, comprising four individuals who were in quarantine for 14 days. SM teams in Camp 20 Extension ensured continued support to the family in cooperation with other partners who managed any necessary food, WASH and Protection needs. Meanwhile, Community Health Workers (CHWs) monitored the family's medical condition on a daily basis.

#### Women's Committee members enhance women and girls' access to lifesaving information in the camps

Women's Committee members completed a training on messaging around COVID-19 public health and social measures organized by Site Management and Health teams. Following the training, the Women's Committee members helped in disseminating messages across their respective communities, especially among women, adolescent girls, and at-risk groups. This outreach is especially important as conservative cultural norms may make it harder for women and girls to access lifesaving information as it is commonly expected that they stay in their shelters and only permit conversation with people they directly know and trust.

Through their outreach efforts, Women's

Committee members in Camps 24 and 25 reached over 700 women and adolescent girls with COVID-19 awareness sessions and responded to the first female COVID-19 case in the camp. One of the committee members helped the patient choose support best suited to her needs by presenting the services available for her and her family. After a long conversation, the patient consented to take treatment in the health facility while her family was sent to a quarantine facility. To date, the woman has recovered and returned home with her family.

#### Site Management teams engage online orientation on Safe and Dignified Burials in preparation of knowledge sharing with the greater community

Site Management teams attended an online orientation on Safe and Dignified Burials, organized by IOM. Teams were briefed on messages and audio/video materials that they will use to train Imams and Rohingya committees that will be involved in burials of the recently deceased. Following the orientation at camp-level, Personal Protective Equipment, consisting of masks and gloves, was distributed to the participant committees and persons. During the month, SM teams also conducted orientations with a total of 198 committee members and community leaders from Camps 8E, 8W, 10, 14, 15, 16, 19, 20, 20 Extension, and 22. After the sessions, the committees received hand gloves, masks, and a register book to

record safe and dignified burial material inventory, as well as maintaining a death register. While the sessions have mainly been prioritized for the committees and leaders directly involved in carrying out burials, orientations will continue for the rest of the camps, responding to requests expressed by different members of the community.

Meanwhile, in Camps 18, 19, 20, 20 Extension, 24 and 25, SM teams carried out a Graveyard Capacity Assessment as part of the SM Sector and Housing, Land and Property's (HLP) Sector study on graveyard capacity in the camps. Key Informant Interviews (KIIs) with primary safe and dignified burial actors were carried out, and the data was submitted via kobo. All graveyard assessments were completed in all IOM's area of responsibility and data has been shared with the HLP Sector. The assessment will inform Site Management actors on existing graveyards, their capacity, and available plots.

#### IOM Site Management teams take part in training on entry point screening, a GoB-identified, essential COVID-19 mitigation approach

The Government of Bangladesh's National Preparedness and Response Plan for COVID-19 highlighted screening at points of entry as an essential part in mitigating the risk of rapid transmission of infection in and around the Rohingya camps. Responding to this need, SM teams are responsible for manning points of entry in the camps, ensuring temperature checks and handwashing for all persons upon entry. On 9 June, Site Management teams took part in a training on entry point screening from the World Health Organization to build capacity towards this effort.

As of the reporting period, entry point screening in Camps 9, 14, 22, 24 and 25 is now fully operational. IOM SM teams are managing the entry points in Camps 9, 22, and 25 while IOM SMSD partner, CARE, takes charge in Camp 14. The Bangladesh Red Crescent Society (BDRS) is manning the entry point in Camp 24.

When talking beneficiaries' temperatures, screeners refer those with high fevers, whether humanitarian actors or members of the host or refugee communities, to the relevant health facilities, following the appropriate referral pathways.



SITE MANAGEMENT TEAMS SUPPORTING IOM SHELTER UNIT IN DISTRIBUTING NFI KITS TO ELDERLY BENEFICIARIES IN CAMP 9 © IOM 2020

### SM and Shelter units team up to distribute Non-Food Item packages to elderly beneficiaries

Site Management teams are supporting IOM Shelter and partners in the distribution of Non-Food Item COVID-19 packages for older persons in the camps. The NFI kit includes a blanket, tarpaulin, floor/sleeping mat, solar light, mosquito net, 3mm rope, and cloth face masks, being distributed with the aim of providing greater protection to vulnerable individuals by limiting their need for contact with family members and sharing of common items. In their supporting role, SM teams are ensuring crowd control at distribution points, observing infection, prevention and control (IPC) measures during distributions, mobilizing volunteers to locate relevant households, and collecting inputs from beneficiaries whom have not yet been assisted. IOM and partners are following UNHCR's list of registered elderly beneficiaries to reach those in need, but in many cases, persons who should be included are not always featured on the lists or registered in their respective camps.

In Camp 14, CARE assisted HESK/EPER in physical distancing and crowd control during a distribution, which reached 1,210 older people. During the distribution, awareness raising on key messages related to COVID-19 was also conducted.

### Protection and SM teams conduct safety mapping exercise to gain a sense of evolving risks and vulnerabilities in the camps

In Camp 23, Site Management and Protection teams carried out a safety mapping exercise with women and girls to identify

safe and dangerous areas in the camps. Acknowledging that monsoon season and COVID-19 may exacerbate living conditions and dynamics among Rohingya and host community members, SM and Protection teams will be able to use the safety mapping exercise to compare beneficiary perceptions of safety to findings gathered during the previous year.

### SM joins forces with WASH, Shelter, and SD teams to respond to heavy rains during month of June

Camp clean-up across different camps has intensified with the monsoon season that began in June. Heavy rains have made it necessary for humanitarian actors to ensure drains remain clear and open, as well as identifying spaces where solid waste should be disposed after being cleared from drains and canals. Towards this end, WASH disinfection and camp clean-up has scaled up in Camps 24 and 25. The community clean-up campaign was supported by SM teams as WASH partners began disinfection efforts across some blocks in the two camps, and plan to expand reach over the following weeks. Similarly, as part of monsoon preparedness activities, SM teams have continued to engage the community in identifying priority access, drains, and other at-risk areas that need protection from the rains. SM has shared these inputs with Site Development teams who will prioritize these vulnerable or essential locations in their work plan.

Meanwhile, SMSD responded to damages caused by heavy rains during the month across all camps. Several families were displaced due to waterlogging and Disaster Management Units were quick to respond

by assisting beneficiaries in need with temporary relocations to relatives' shelters and a nearby learning centre.

### "Go and See" visits give Rohingya and host community members a firsthand impression of COVID-19 health facilities

A pilot "Go and See" visit to the SARI Isolation and Treatment Centre (ITC) in Camp 23 was organised by SMSD and Health teams on 15 and 16 June. The facility, constructed by the International Rescue Committee (IRC), opened the following week on June 22<sup>nd</sup> to both Rohingya and host communities. A total of 13 small groups, at a maximum of 20 people per group, were selected from local religious leaders, community leaders, Extremely Vulnerable Individuals (EVIs), women and girls, elderly persons, youth, and learning centre teachers to learn more about the Health response in person.

On 21 and 22 June, IOM conducted another Go and See visit to the ITC in Leda. Rohingya and host community leaders attended the visit, including members of Women's Committees. Health personnel opened the facility to the leaders for a short tour and demonstrated how patients will be treated there. This visit also represented an opportunity for community leaders to raise questions among first responders. Health, SM and Protection teams were present to answer the questions and receive feedback. At the conclusion of the activity, the leaders expressed their commitment to conveying relevant messages to their communities about these resources, as well as continuing to provide helpful feedback to IOM through the Feedback and Information Centers (FICs).

The following was achieved by Site Development teams during the month of June:

- In Camp 10, Site Development teams supported the Health unit with 30 metres of fencing repair, construction of one medicine room, and 18 metres of slope protection for an IOM health post. Additionally, a large, 82 metre masonry stairway and drain was finished in Camp 10, Block G42, improving the quality of life for over 50 households and mitigating flash flood risks for surrounding households during monsoon. Other works in the camp include completion of two bamboo stairs, 30 metres of new drains, 750 metres of drainage clearance, seven landslide mitigation projects, and repair of 15 bamboo bridges.
- In Camps 9, teams focused on monsoon damage repair works and drainage clearance, clearing 400 metres of drains to reduce flood risk, water lock, and health hazards. SD teams also repaired 90 metres of bamboo stairs, protecting pedestrian access to facilities. Teams additionally supported in mitigating landslide risk for ten households, as well as repairing five bamboo bridges and pathways.
- In Camp 18, work is ongoing to repair important pathways that were damaged by the heavy rains. Stabilization works are also under way to mitigate landslide risks. A major pedestrian connection was restored thanks to construction of a new 60 ft bamboo bridge crossing the canal between Camp 20 and Camp 18. The previous bridge was removed by the LGED contractor for excavation work and the community continued using this crossing point despite the risks. Camp 20 interventions focused on emergency repairs necessitated by the heavy monsoon rains in response to Site Management's requests. The team completed sloped protection work for 40 households using bamboo protection and jute/geo bag reinforcement, along with drain cleaning, brick pathway and stair construction.
- In Camps 11, 12, 13, 16, and 19, a variety of interventions were carried out by IOM implementing partners, Danish Refugee Council, Action Aid Bangladesh, Shushilan, and CARE, including stairway, retaining wall and bamboo bridge construction, soil retention works, terracing, slope stabilization, and primary, secondary, and tertiary drainage installation.



**773 m**  
of pathways installed/  
repaired



**1,593 m**  
of secondary and  
tertiary drainage cleared



**868 m**  
of drainage installed



**235 m**  
of bridges constructed



**68 m**  
of slopes stabilized



**625 m**  
of stairs constructed



CHILDREN STAND ON NEWLY CONSTRUCTED BRIDGE CONNECTING CAMP 20 TO CAMP 18 © IOM 2019

## SITE MAINTENANCE AND ENGINEERING PROJECT (SMEP)

During the month of June, the following was achieved under IOM-WFP-UNHCR's joint site development, infrastructure and maintenance initiative, the Site Maintenance and Engineering Project (SMEP):

- **Army Road:** The Army Road serves as a vital accessway for beneficiaries and humanitarian actors to navigate the camps; to preserve and improve accessibility, SMEP teams continuously manage the quality of the road by widening and repairing damaged portions. A total of 633 m<sup>2</sup> of curbs and gutters were installed and 3,220 m<sup>2</sup> of road was repaired during June. The repair works include excavation, removing damaged bricks, base preparation, and compaction, among other interventions.
- **Road Installation:** Every month SMEP teams carry out road installation work to enhance network accessibility throughout the camps. During June, SMEP teams completed 90 m<sup>2</sup> of the Unchiprang Primary Education Centre road. Thanks to this effort, more than 200 students are now benefitting from improved access the Primary Education Centre. SMEP also installed a 40 m<sup>2</sup> entrance road to the World Food Programme's E-Voucher Centre in Camp 22 Unchiprang. The total area of the road is 500 m<sup>2</sup>.
- **Road Repair:** There are only a few roads inside the camps, and most are used by vehicles. As such, these roads need often repair. A total of 7,616 m<sup>2</sup> of road was thus repaired in the month; 100 m<sup>2</sup> was repaired in Camp 13; an additional 450 m<sup>2</sup> was repaired in Camps 14, 15, 21, 22, 24, and 26.
- **Drainage Installation:** A total of 200 m<sup>2</sup> of drainage works was completed in Hakimpara at Camp 14. The works un-

dertaken include excavation, installation of pre-cast inverted tee walls and slab canal covers, and masonry brick wall installation using reinforced concrete. Meanwhile, in Teknaf Camps 22, 24, and 26, SMEP teams installed 298.6 m<sup>2</sup> of drainage. As a result, more than 150 households were protected from flooding. In total SMEP teams installed 2,287 m<sup>2</sup> of drainage during June.

- **Drainage Clearance:** In preparation for monsoon season, a total of 16,865m<sup>2</sup> of drainage was cleared across the camps; 4,500 m<sup>2</sup> in Camp 13 and 1,000 m<sup>2</sup> in Camps 11 and 12. Drainage clearance was also carried out in Teknaf Camps 15, 21, 22, 24, and 26.
- **Canal Clearance:** Throughout the year and especially during monsoon season, canal flow in the camps is crucial. If there is any blockage, flooding will occur, causing hardship for camp residents and visitors and compromise humanitarian access. SMEP teams cleared a total of 366 m<sup>2</sup> of canals during the month. This was carried out in Camps 22, 24, and 26 in Teknaf.
- **Slope Stabilization:** Heavy rains typical of monsoon season can cause landslides and erosion in the camps. SMEP Forward Operating Base (FOB) teams respond to this risk by installing Bamboo Crib Walls designed to stabilize hill slopes. In total, 4,789m<sup>2</sup> of hill slope were stabilized in the month.



A SMEP CASH-FOR-WORKER INSTALLS CURB AND GUTTER © IOM 2020

Funding for IOM Response Plan is provided by

