

March 2020



ROHINGYA MAN CONSULTS WITH IOM HEALTH STAFF IN THE CAMPS © IOM 2020



708,985

Rohingya arrivals since 25 August 2017



859,161

Rohingya in Cox's Bazar



1.2 million

people in need

COVID-19 preparation under way in Cox's Bazar, Bangladesh

Recognizing the risks that a novel coronavirus (COVID-19) outbreak could pose in the densely populated communities of Cox's Bazar, Bangladesh, the Government of Bangladesh (GoB) and the humanitarian community are taking a wide range of measures to prevent and prepare for COVID-19 in the district. These efforts include ensuring that health resources are in place for both Rohingya refugees and host community individuals, in addition to conducting ongoing awareness campaigns and hygiene promotion to spread the word about COVID-19 and promote its containment.

Though 482 people in Bangladesh have so far tested positive for the virus, as of the current moment, no COVID-19 cases have yet been detected in the Rohingya camps in Ukhiya and Teknaf Upazilas in Cox's Bazar. Nonetheless, all 35 IOM-supported health care facilities continue to provide essential primary health services, while IOM's Implementing Partners have trained community health workers and volunteers on COVID-19 messaging and outreach. Pooling human resources in this way has allowed front-line responders to so far conduct 35,399 door-to-door awareness visits, 402 courtyard sessions and 18,553 peer discussions that have reached a total of 113,087 individuals with COVID-19 preventive messages.

Efforts have also included COVID-19 case management orientations, the production and distribution of Personal Protective Equipment (PPE) for front-line staff, establishing isolation centers in host communities and the camps, assigning ambulances to support referrals of COVID-19 cases, and communicating directly with Rohingya and host communities to gain a sense of their feelings, perceptions and needs, while ensuring beneficiary awareness of and access to services. On behalf of these communities, IOM Bangladesh would like to express its gratitude for generous new financial contributions from the Governments of Australia, Canada, The United Kingdom and United States of America. These resources will strengthen IOM capacity to prevent, mitigate and respond to the COVID-19 threat in Cox Bazar.

IN BRIEF

- Beneficiaries and IOM staff and partners celebrated International Women's Day on 8 March as Protection teams organized a wide range of activities in Women and Girls' Safe Spaces (WGSS) across nine IOM-managed camps; activities included handicrafts, art exhibitions and community dialogues
- In early March, NPM finalized and published the *Site Management & Site Development (SMSD) Daily Incident Report: Survey Analysis*, presenting a composite overview of 2,004 surveys conducted by Site Management Support (SMS) agencies between April and November 2019
- Livelihoods beneficiaries proposed to support in the production of cloth masks to be used as PPE for COVID-19 frontline workers. In collaboration between IOM and local partners Nongor and Prottyashi, the production of these masks has been developed in line with WHO guidelines and approved by the Civil Surgeon Cox's Bazar and Directorate General of Health Services (DGHS)



IOM HEALTH STAFF PREPARE ISOLATION CENTRES IN ROHINGYA CAMPS © IOM 2020

Health teams prepare for COVID-19

During the month of March, COVID-19 was officially detected in Bangladesh, setting in motion preparedness and response efforts undertaken by humanitarian actors in Cox's Bazar. As the lead Health responder in the Rohingya camps and an active Health resource to local host communities, IOM spent the month preparing prevention, containment, and treatment measures to respond to COVID-19. Among these efforts, the following was achieved:

Case Management:

- Four IOM Primary Health Centres (PHCs) are offering a total of 11 isolation beds for temporary isolation of potential COVID-19 cases from the Rohingya camps. Necessary renovation and procurement is under way to scale-up isolation bed capacity.
- Two 100-bed capacity isolation and treatment centres in Camps 24 and 20 extension are currently under development.
- IOM organised necessary orientation sessions for 260 staff (179 male, 81 female) from its health facilities on COVID-19 case management including Infection Prevention and Control and Risk Communication and Community Engagement (RCCE).
- Front-line staff received Personal Protective Equipment (PPE), including 500 disposable gowns, 14,000 examination gloves, 7,750 face masks, 450 face shields, 20 goggles, 50 gumboots and 900 N95 respirators.

Dispatch and Referral Unit (DRU):

- IOM activated its hotline operating system to act as a Dispatch and Referral Unit to coordinate isolation bed capacity management and ambulance dispatch for the COVID-19 response.
- Two ambulances were designated to support the referral of COVID-19 cases. This includes ambulance support for transport of COVID-19 positive cases, sample transport, and transporting persons in need of quarantine.
- Construction work is ongoing for setting up an ambulance disinfection point at Uttaran, Cox's Bazar for ambulances designated for referral of COVID-19 cases. Two more such disinfection points are planned for Ukhiya and Teknaf.
- IOM organised a day-long training, facilitated by WHO, for 19 ambulance staff including drivers, medical escorts and hotline operators on the topics of Infection Prevention and Control (IPC).

Surveillance:

- In preparation for the formation of a Rapid Investigation Team (RIT) for COVID-19 outbreak investigation and response, 11 IOM Health staff, including epidemiologists, medical officers, medical assistants, community health supervisors and logistic officers have received a day-long training from WHO.

HEALTH HIGHLIGHTS



52,256

outpatient consultations provided



490

beneficiaries received Psychosocial Support interventions



177

patients referred for secondary and tertiary care to health facilities outside of the camps



179

facility-based deliveries supported



3,405

Ante-Natal Consultations (ANCs) conducted

Infection Prevention and Control (IPC):

- In February 2019, IOM organized a Training of Trainers (ToT) for Health Facility-in-charges and IPC Focal Points on Infection Prevention and Control at health facilities. Currently, the trainers are rolling out the same training at the health facility-level, aiming to prevent hospital-acquired infection among staff, patients and the surrounding community.
- Four IOM staff received a TOT from WHO on Infection Prevention and Control for the COVID-19 response

Risk Communication and Community Engagement (RCCE):

- The Health team provided a briefing to all IOM Cox's Bazar field and office staff on COVID-19. Comprising around 600 individuals, the briefing covered topics including COVID-19 clinical features, prevention measures and travel recommendations
- Four IOM Implementing Partners have oriented Community Health Workers (CHWs) on COVID-19 risk communication and messaging. The CHWs conducted 48,359 door-to-door visits, 468 courtyard sessions and 15,957 peer discussions, reaching 101,778 people with COVID-19 preventive messages.

Other curative Health services were provided at all 35 IOM-supported Health units across the camps:

During the month of March, IOM Health, Mental Health and Psychosocial Support (MHPSS) and Protection teams joined together to coordinate sessions for women and girls in women friendly spaces, aiming to significantly improve the quality and provision of clinical management services for cases of rape and Intimate Partner Violence (IPV), as well as other forms of Gender Based Violence (GBV). These sessions also aimed at strengthening referral pathways and ensuring a survivor-centred, integrated approach that will support beneficiaries in accessing services in an efficient and timely way.

Under IOM's MHPSS programme, a total of 490 beneficiaries received psychosocial interventions at IOM Primary Health Centres (PHCs), with the most common MHPSS ailments identified as anxiety (60%), acute depression (21%), and reduced emotional regulation (16%). The majority of identified stressors were due to poor physical health, poverty and unemployment, and GBV. With the onset of COVID-19, concerns about the spread of the disease has also been creating worries among Rohingya (20%).



HEALTH TEAMS INSTRUCT ROHINGYA BENEFICIARIES ON PROPER HYGIENE TECHNIQUES © IOM 2020



CWC ASSESSMENT IN CAMP 20 EXTENSION © IOM 2020

NPM supports COVID-19 information management

In March 2020, the ACAPS-NPM analysis hub paused all regular work to focus solely on COVID-19.

In response to COVID-19 the hub has published two thematic reports:

- [COVID-19 & Health behaviours, Rohingya Response](#)
- [COVID-19: Risk for Rohingya Refugees](#)

The hub has also begun working with IOM's Communication with Communities (CwC) teams to track community perceptions surrounding COVID-19 and the related response in Cox's Bazar. The objective of these consultations is to ensure the inclusion of Rohingya perspectives within the response, inform operational actors, and make recommendations to relevant stakeholders.

The consultations form a series of weekly [reports](#) known as *COVID-19 Explained*, led by IOM's CwC team in collaboration with ACAPS. Data is collected by IOM and jointly analysed with Rohingya volunteers themselves. Interviews are recorded with beneficiary consent and transcribed by Rohingya volunteers and Bengali staff. ACAPS then analyses the data using NVIVO software.

Composite site analyses provide broad overview of incident trends in the camps

In early March, NPM finalized and published the [Site Management & Site Development \(SMSD\) Daily Incident Report: Survey Analysis \(April-November 2019\)](#). This report presents an analysis of 2,004 surveys conducted by Site Management Support (SMS) agencies between April and November 2019. Findings from the assessment highlighted the following:

- A total of 19,110 households were impacted by SMSD daily incidents between April to November 2019.

- A total of 11,942 partially and 1,493 totally damaged shelters were reported between April to November 2019, with most incidents reported in July, followed by September and June.
- Landslide/soil erosion was the highest reported incident, but wind/rain/storm and flood incidents had a greater impact.

NPM surveys to improve Rohingya community engagement

NPM collaborated with IOM's Communicating with Communities (CwC) team on a "participatory subblock demarcation" exercise. This entailed asking households questions related to the mosques they regularly attend, social cohesion and women's participation. The survey is part of a broader exercise aimed at determining whether mosque congregations could form the basis for sub-block demarcations as mosques are a central basis for social organization within the camps.

This research was developed with the goal of collecting 1,657 interviews from women and 1,105 interviews from men across six camps. The NPM teams successfully collected data from Camp 20 (185 interviews), Camp 20Ex (189 interviews), and Camp 19 (33 interviews). Data collection was paused due to the COVID-19 crisis and will resume when the situation allows.



CWC ASSESSMENT IN CAMP 20 EXTENSION © IOM 2020



SOCIAL DISTANCING IS OBSERVED AS COVID-19 AND COUNTER TRAFFICKING MESSAGES ARE DISSEMINATED © IOM 2020

IOM Protection focuses efforts on COVID-19 Response

Due to the onset of COVID-19 in Bangladesh, by mid-March, IOM Protection teams adjusted their activities to follow the RRRC and ISCG guidance, strengthening support to the Health and WASH units. IOM Protection staff worked with WASH colleagues to ensure that WASH kits were distributed to Extremely Vulnerable Individuals (EVIs) and held community-level sessions according to social distancing standards. Special handwashing areas were installed at the entrances of IOM Women and Girls' Safe Spaces (WGSS); meanwhile, Rohingya women and girls who take part in sewing and tailoring groups at IOM WGSS proposed to make masks for the community.

Awareness raising and capacity building with Counter Trafficking (CT) actors

IOM, along with partners Young Power in Social Action (YPSA) and Bangladesh National Women Lawyers' Association (BNWLA) continued to inform communities on the potential risk of human trafficking as well as conveying COVID-19 prevention messages. IOM conducted 243 awareness sessions among Rohingya and host community members, reaching 4,019 individuals.

As part of direct assistance and case management, 25 victims of trafficking (10 women, one girl, and 14 men) were identified from Rohingya and host communities. This identification led to reintegration assistance provided to 47 Victims of Trafficking (VoTs) from the host community, livelihood/income generation assistance for five victims, food

and clothing support for 10, and psychosocial counselling assistance for 22.

Meanwhile, IOM conducted one Counter Trafficking Committee (CTC) meeting in Rajapalong Union, Ukhiya with 29 CTC members. CTC members in Jaliapalong Union took the initiative to conduct awareness raising in their community on anti-human trafficking. Under the leadership of the chairman, the Union parishad disseminated joint CT messages through mobile loud-speaker announcements in public areas such as main roads, markets and villages.

Lastly, to strengthen the capacity of Site Management and Protection actors, four CT trainings were organized in camps for 100 men and 40 women, with the CICs and ACICs of each camp delivering opening remarks. Another two trainings were organized to strengthen the capacity of 51 Protection actors (28 men and 23 women). Mr. Rasel Chowdhury, the Social Welfare Officer of Ukhiya, Upazila was present as Chief Guest to deliver his remarks.

Child Protection (CP) teams continue assistance to children and caregivers, support in awareness raising

In March, 38 children (24 girls and 14 boys) were identified and registered under case management services. Meanwhile, a total of 731 children (483 girls and 248 boys) attended Psychosocial Support (PSS) activities at Child Friendly Corners in seven of IOM's Women and Girls Safe Spaces. staff and Rohingya volunteers also supported in delivering awareness messages on COVID-19 in which 640 people (370 children and 270 caregivers)

were reached. Topics covered explaining about COVID-19, ways it can be spread, how to stay safe, social distancing, hand washing, coughing and sneezing etiquette, and measures to be taken if anyone exhibits symptoms.

IOM's Child Protection teams began to focus on promoting community involvement in enhancing Child Protection activities as well as building local community capacity to prevent and respond to CP issues. IOM CP has begun working with seven Rohingya Child Protection volunteers whom have received orientations on Child Protection issues, Code of Conduct, PSEA, referral pathways and COVID-19 to enable them to support in community messaging.

Beneficiaries and IOM staff come together to celebrate International Women's Day (IWD)

Beneficiaries and IOM staff and partners celebrated International Women's Day on 8 March, as Protection teams organizing a wide range of activities in the Women and Girls' Safe Spaces (WGSS) across nine camps. IOM and PULSE facilitated camp-level dialogues between community members and leaders as well as CICs regarding women's experiences and challenges at the household- and community-level. Handicrafts made by women and girls trained in tailoring and embroidery in the WGSS were displayed in exhibitions to celebrate their achievements.

GENERAL PROTECTION (GP) ACHIEVEMENTS:

- 359 EVIs identified and 63 supported with referrals
- 68 Rohingya beneficiaries (16 women and 52 men) participated in Protection monitoring activities in seven camps, forming the basis for IOM's Protection Monitoring report
- 156 beneficiaries received GP relocation support
- 25 Protection volunteers monitored Protection risks and trends in nine camps, raising awareness among populations often overlooked by humanitarian actors



REGULAR HANDWASHING UNDER WAY AT IOM SHELTER/NFI DISTRIBUTION POINTS WHERE HANDWASHING STATIONS HAVE BEEN INSTALLED THANKS TO SHELTER/WASH COLLABORATION © IOM 2020

Shelter teams ensure social distancing and proper hygiene practices at distribution points, provide support to other units

Shelter teams responded to the onset of COVID-19 in Bangladesh by aligning all staff and volunteers to extend support to other IOM units, namely Health and TRD, assisting in activities geared towards COVID-19 preparation, prevention and mitigation.

All Shelter distribution points during the month were equipped with proper handwashing stations and supplies including soap and water, to be distributed and utilized among staff, volunteers, labourers and beneficiaries. Shelter teams also coordinated smaller distribution batches during which beneficiaries were able to use the voucher system to access necessary non-food items, congregating in smaller groups and at a safe social distance to minimize the risk of disease transmission.

Towards this end, all Shelter and LPG Distribution Points have been upgraded with social distance demarcations in all waiting areas and cues.

SHELTER ACHIEVEMENTS:

Translational Shelter Assistance (TSA):

- 2,299 households received shelter materials via in-kind distribution, including six borak bamboo, nine metal footings and 6mm rope in Camps 12, 13, 14, 16 and 18
- 3,305 households received materials via voucher distribution, including tarpaulins, muli bamboo, 3mm rope, tie wires, cement, jute bags and padlocks with chains in Camps 12, 13, 14, 16, 18, and 24.
- 219 Households with Special Shelter Needs (HHSSN) were supported in Camps 12, 13, 14, 16, 18, and 24 with material transportation and shelter upgrades
- Emergency shelter support was provided to three households affected by weather events, relocations due to Protection issues and other shocks

Mid-Term Shelters (MTS):

- 38 shelters were constructed in Camp 20 extension

Community Shelter Upgrade (CSU):

- Two shelters were upgraded

Bamboo Treatment Facility (BTF):

- 40,000 borak bamboo poles treated at the IOM BTF in Nhila

Cash-Based Intervention (Cash-for-Work):

- 22,756 man-days paid under Shelter Cash-Based Interventions, benefitting both Rohingya and host community individuals

Monitoring, Evaluation, and Training:

- 75 Rohingya beneficiaries in Camp 13 trained on carpentry
- 2,371 households participated in 'Shelter Maintenance and Improvement' orientations under IOM's TSA programme
- 16 participants, including staff and volunteers, received training on "Quality Control of Construction Materials"



DOOR-TO-DOOR SOAP KIT DISTRIBUTION — AN EFFORT TO REDUCE RISK OF COVID-19 TRANSMISSION WHILE ENSURING ACCESSIBILITY OF ESSENTIAL HYGIENE MATERIALS IN ROHINGYA CAMPS © IOM 2020

WASH teams a key responder in COVID-19 preparation and prevention

During the month of March, IOM WASH teams began emergency response activities for COVID-19. Besides regular hygiene promotion activities, the WASH unit's main focus shifted to COVID-19 activities which included handwashing promotion, awareness raising and disinfection efforts.

Under these interventions, a total of 30,185 out of 32,910 hygiene promotion sessions carried out by IOM Implementing Partners focused on COVID-19 prevention messaging through door-to-door visits, reaching 113,972 individuals. Door-to-door messaging was the primary approach for awareness raising to reduce risk of COVID-19 transmission more likely to happen in typical, group sessions. Factoring in the other, business-as-usual awareness raising sessions, a total of 158,467 individuals were reached.

In addition to hygiene promotion, during the reporting period IOM's WASH unit installed 64 temporary handwashing stations in key communal locations across the camps, emphasizing proper

handwashing as an essential element of COVID-19 prevention and containment. Additionally, IOM provided Implementing Partners 85 kilograms of 65% HTH chlorine to prepare 0.5% chlorine solution to fill 17 backpack sprayers that are used to disinfect WASH facilities and key locations in the camps. The HTH chlorine provided was sufficient to produce 11,039 litres of 0.5% chlorine solution for disinfection purposes.

Meanwhile, a total of 55,812 soap kits (each containing eight bars of bathing soap and seven bars of laundry detergent for single-family, one-month use) was distributed through Implementing Partners BRAC, DSK, Shushilan, SHED and Practical Action. Distributions were carried out in Camps 9, 10, 11, 12, 13, 18, 19, 20, 20 extension, 23, 24, and 25. In an effort of reducing risk of COVID-19 transmission, IPs carried out soap kit distribution through door-to-door visits.

IOM WASH and Partners work to build staff capacity and enhance the response

Under capacity building efforts, IOM organized orientation sessions for staff to

update WASH teams, IOM WASH Camp Coordination and Monitoring staff members, WASH Camp Focal Points and Implementing Partners on the COVID-19 response.

These staff are responsible for ensuring comprehensive WASH services, including global- as well as context-specific hygiene promotion activities in the camps and host communities. Additionally, IOM has conducted a three-day hygiene promotion session for staff and volunteers working with Implementing Partners.

Continuation of Essential Services

- 2,800 Menstrual Hygiene Management (MHM) kits distributed by Implementing Partner SHED.
- 235,178 individuals receiving continued life-saving WASH support through operation and maintenance of WASH infrastructure, including water and sanitation facilities as well as solid waste management and hygiene promotion.
- 195 single-pit latrines upgraded in Camps 9, 10, 11, 13, 18 and 20.



IOM LIVELIHOODS BENEFICIARIES PROPOSED MASK PRODUCTION AS A WAY TO SUPPORT THE COVID-19 FRONTLINE RESPONSE © IOM 2020

DISASTER RISK REDUCTION (DRR) AND RESILIENCE:

IOM Disaster Management efforts include COVID-19 and monsoon preparedness

IOM's DRR unit participates in monthly NGO coordination meetings at Moheshkhali Upazila, chaired by the Upazila Nirbahi Officer. During the month of March, IOM shared its COVID-19 preparedness plan at the coordination meeting to support best practice sharing and ensure Government approval and engagement with proposed measures. Meanwhile, the DRR unit also conducted monsoon preparedness orientation sessions with the Cyclone Shelter Management Committee and Union DMC of Saint Martin. A total of 13 members participated in the orientation.

Other COVID-19 measures included capacity building through a Training of Trainers (ToT) on COVID-19 preparedness for members of the Cyclone Preparedness Programme (CPP) and the Fire Service and Civil Defense (FSCD). The ToT was facilitated by IOM's Health unit and was offered to 23 participants who will scale the training to 5,400 volunteers under CPP, FSCD, UDMCs, and VDPs, hailing from Cox's Bazar Sadar, Ramu,

Ukhiya, Teknaf and Moheshkhali. The training will help raise awareness among 6,00,000 community participants during April-June, 2020.

Lastly, IOM's DRR unit provided PPE (liquid hand soap and sanitizer) support to the Cox's Bazar police station, the Cyclone Preparedness Programme and the Fire Safety Civil Defense in Ramu, Teknaf, Ukhiya, Moheshkhali and Cox's Bazar Sadar. A total of 8,720 pieces of equipment were provided. CPP and FSCD officials, as well as community-based volunteers at the community-level will utilize the PPE for performing COVID-19 preparedness activities.

IOM and Government actors team up to build host community disaster management capacity

IOM has activated 14 Union Disaster Management Committees (UDMC) from the targeted 16 UDMCs following the revised *Standing Orders on Disaster (SOD) 2019*. During the reporting month, five UDMCs, comprised of 188 members (150 men and 38 women) received trainings on the revision. The trainings were facilitated by IOM's DRR team and were supported by the Project Implementation Officer of Ramu Upazila in collaboration with the District Relief and Rehabilitation Office

(DRRO), the Upazila Administration, and the Project Implementation Office (PIO) at the Union-DMC level.

To support UDMC activation of the Standing Orders, IOM's DRR teams provided five Ramu UDMCs toolkits so that they may conduct regular meetings. The toolkits contain office stationary and Disaster Management Policies, including the updated SOD 2019 for UDMC reference. These toolkits will be provided to other Union DMCs at a later date, covering a total of 16 targeted UDMCs in Teknaf, Ukhiya, Ramu and Moheshkhali.

LIVELIHOODS AND SOCIAL COHESION:

Beneficiaries use livelihoods skills to support in COVID-19 cloth mask production

As a part of the COVID-19 response, beneficiaries are helping in efforts to support frontline actors in the development and production of cloth masks for use as Personal Protective Equipment. Facilitated in collaboration between IOM and local partners Nongor and Protyashi, these masks have been developed in line with WHO guidelines and have been approved by the Civil Surgeon Cox's Bazar and Directorate General of Health Services. Up to the current date, IOM has distributed 4,000 masks to FSCD, CPP, Cox's Bazar Police, the Freedom Fighters Association of Cox's Bazar and local journalists.

Livelihoods initiatives continue with establishment of 27 Self-Help Groups

As part of the SAFEPlus livelihoods programme, and in collaboration with Implementing Partners SHED and Protyashi, 2,000 host community beneficiaries were selected and 27 Self-Help Groups (SHGs) were formed in Jaliapalong and Palongkhali Unions in the Ukhiya Upazila. Out of selected individuals, 35 female beneficiaries joined skill development trainings on sewing and prayer cap production. While participating in the trainings, beneficiaries were supported in generating income through their work.

ENERGY AND ENVIRONMENT (E+E)

COVID-19 preparedness measures under E+E

In collaboration with IOM's Shelter teams, a social distancing system has been introduced at all LPG Distribution Points, including paint markings on the ground and bamboo installation at queuing stations. The SAFEPlus programme has also oversaw installation of handwashing stations at Distribution Points. Meanwhile, SAFE+ field teams have been observing Health guidances to avoid contamination and spread of disease.

MIGRATION AND DEVELOPMENT

Young entrepreneurs empowered through Business and Development trainings

During the reporting period, IOM's Migration and Development project team organized a two-day hands-on training on *Business Development and Operations* for young entrepreneurs in Moheshkhali. The training was facilitated by Truvalu Enterprises Limited, Dhaka and was carried out to help young people build the skills necessary for successful business management.

The training entailed analysing and solving real-life case studies on business cycles, analysis, and cost and revenue models. A total of 15 participants, including nine men and six women, attended the training, seven of whom are existing entrepreneurs under IOM's eCommerce project. Thanks to the training, the entrepreneurs are now better equipped to maximize their profits; community mobilisers who participated explained that they are now better positioned to support beneficiary groups in the livelihoods and income-generating they help facilitate.

The project team also worked to expand the eCommerce channels for selling dried fish online. As part of the activities, the project entrepreneurs (whom have received seed funding from

IOM) participated in an online campaign at Evaly — one of Bangladesh's renowned e-commerce platforms. Via the platform, participants received orders of up to 809KG worth of dry fish, amounting to an unprecedented BDT 411,000 of joint revenue among the entrepreneurs.

E+E HIGHLIGHTS



65

households (Rohingya and host community) received LPG kits, including cylinders, stoves, regulators and hoses



15,096

host community and

72,044

Rohingya households received LPG refills



8,964

man-days performed for forest rehabilitation and plantation



BENEFICIARIES SOCIAL DISTANCE WHILE AWAITING LPG REFILLS AT SAFE+ LPG DISTRIBUTION POINT © IOM 2020



CONSTRUCTION OF STAIRS CARRIED OUT IN EARLY MARCH BEFORE SOCIAL DISTANCING WAS ENACTED — A COMMUNITY WORK FLAGGED BY THE WOMEN'S GROUP IN CAMP 10 © IOM 2020

Site Management leads camp coordination in COVID-19 response

During the month of March, the onset of IOM Cox's Bazar's COVID-19 response extensively impacted regular programming and access to the camps. With coordination support from the Inter-Sector Coordination Group (ISCG) and approval from the RRRRC, activities in the camps shifted from normal operations to essential. Site Management and Site Development efforts were refocused on awareness raising and messaging around COVID-19, carried out at the door-to-door and neighbourhood-level to minimize group gatherings. These efforts included messaging through the Public Audio Forum and Radio Listening Programme as beneficiaries were able to stay in their shelters, listening to messaging broadcasted from radios. Dissemination of key messages was carried out using

loudspeakers/megaphones and door-to-door leaflet distribution across camps.

Awareness raising was also carried out with Majhis, Imams and other community groups and leaders, as well as via information boards. Site Management teams supported the Health unit in establishing isolation areas while also assisting WASH teams in establishing handwashing stations and distributing hygiene kits to beneficiaries.

Site Management unit teams up with Protection responders and partners to help build staff capacity

In summary, a total of 467 (309 Male, 158 Female) staff, service providers, volunteers, and mobilisers underwent trainings on Site Management, Women's Participation, Disaster Preparedness, Disability Inclusion and Protection and Counter-Trafficking during the month of March.

CWC HIGHLIGHTS



1,023
radio listening sessions held



11,696
complaints received



5,448
complaints addressed

SD HIGHLIGHTS



5,596 m
of pathway constructed/
repaired



4459 m
of drainage constructed/
repaired



420 m
of bridge constructed/
repaired



151 m
of fencing constructed/
repaired



5,285
Cash-for-Work laborers
engaged

As part of IOM's Gender Based Violence in Conflict (GBViC) commitment to addressing GBV, Site Management, in partnership with Protection, organised the Women's Participation Baseline Assessment Training as well as the Women's Participation and Leadership Training of Trainers (ToT). A total of 37 IOM Site Management, Protection and Implementing Partner staff (30 women and seven men) participated. Meanwhile, 12 batches of Disaster Preparedness trainings were held, attended by 260 Disaster Management Unit members under IOM's Area of Responsibility.

SM and Protection teams collaborated with the Centre for Disability in Development (CDD), conducting trainings on Disability Inclusion and Protection in Camp 15. Six women and 34 men participated, including Site Management and Site Development staff and volunteers. A total of 85 participants, including 26 women and 59 men also attended trainings on Counter Trafficking while Site Management trainings for SM staff and service providers were attended by 45 participants (18 women and 27 men). These trainings were organised by DRC and CARE with technical support and facilitation carried out by IOM.

Women's participation highlighted with International Women's Day and community works

International Women's Day (IWD) was celebrated in all camps on the 8th of March. In Camp 20 extension, female beneficiaries facilitated a community-led project that oversaw a cake festival activity to ring in the day's celebrations. In other camps, Site Management staff and Protection teams organized awareness sessions with female volunteers, members of the community and Government officials.

In Camp 10, meanwhile, the Women's Group identified for site improvements a pathway that did not have a staircase. The pathway had been causing difficulties for the community to access services. After its identification, IOM Site Development teams installed a formal stair and accessway.



STAFF AND BENEFICIARIES ENJOY CAKE FESTIVAL IN CELEBRATION OF INTERNATIONAL WOMEN'S DAY IN CAMP 20 EXTENSION © IOM 2020

SITE MAINTENANCE AND ENGINEERING PROJECT (SMEP)

During the reporting period, under IOM-WFP-UNHCR's joint project, SMEP teams carried out site maintenance and engineering efforts, furthering infrastructure improvements and earthwork development. The following was achieved:

Infrastructure and Earthwork interventions:

Army Road repair and Drainage installation:

- 1,900m² of road repair carried out on Army Road by Forward Operating Bases throughout the camp
- 1,300m² of curb and gutter Installed on both sides of Army Road

General Road Repair:

- 3,000m² of road repaired

General Drainage Installation:

- 1700m² of drainage installed

Drainage Clearance:

- 32,000m² of drainage cleaned in camps both within and beyond IOM's Area of Responsibility

Canal Clearance:

- 2,300m² of canals cleaned

Guide Wall Installation:

- 150m² of guide wall installed

Cleaning Campaign:

- 3,500m² of drainage cleaned by cleaning campaign team

Slope Stabilization:

- 150m² of slope stabilization completed in Camp 20 ext.

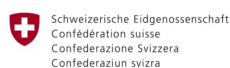
Site Preparation:

- 1,100m² site preparation completed



SMEP TEAMS CARRY OUT CURB AND GUTTER INSTALLATION ON ARMY ROAD IN KUTUPALONG-BALUKHALI EXTENSION CAMPS © IOM 2020

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